

### Triglav Group

Building a Safer Future.

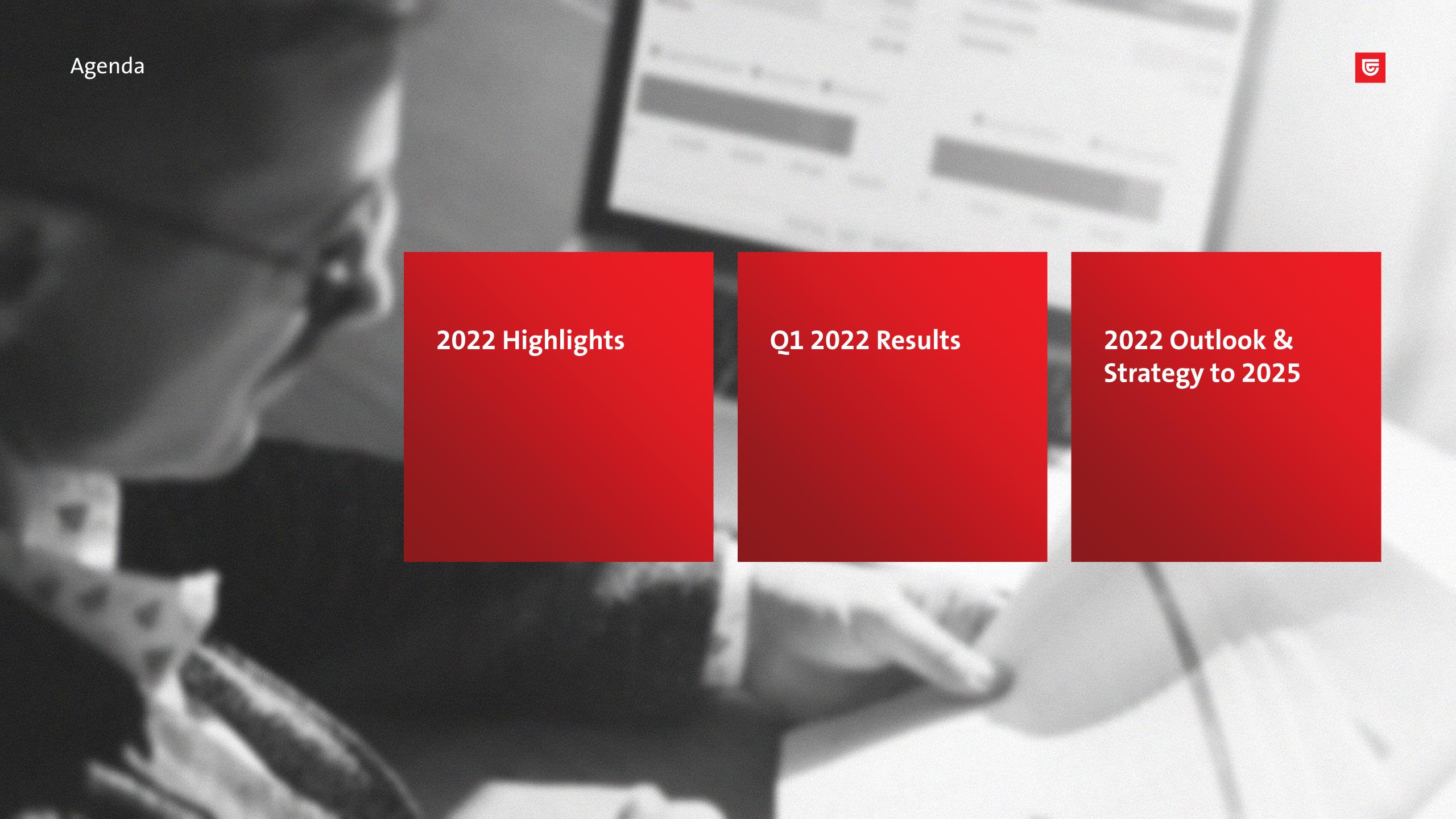
## Q1 2022 Results

Investor Presentation for CEE Investment Conference

26 May 2022

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2022
Highlights





### Q1 2022 Strong Results

Annual profit guidance confirmed. Q1 2022 performance in challenging business environment with unfavourable situation on financial markets, rising inflation rate and broader consequences of war in Ukraine & EU restrictive measures imposed against Russia and Belarus.

#### **TOTAL REVENUE**

€ 442.9M



Up by 12% y-o-y

GWP	+10%	€407.1
OTHER INSURANCE INCOME	+22%	€16.5M
OTHER INCOME	+81%	€19.4M

#### PROFIT BEFORE TAX

€ 38.1M



Up by 20% y-o-y

- Underwriting profitability
- Good performance of AM arm in challenging conditions on financial markets
- Prudent reserving (normalization of reserving in Non-life and Health, lower pressure on reserves for guarantees in Life & Pensions)

#### **COMBINED RATIO NON-LIFE&HEALTH**

87.3%



87.9% in Q1 2021

- Lower net claims ratio due to higher net premium income and effects of reserving
- Continuous prudency in underwriting



#### **2022 AGM of Sherholders**

#### **2022 AGM of Shareholders** (as at 24 May 2022)

Audit firm Deloitte appointed as auditor for 2022, 2023 and 2024. Shareholders passed MB and SP dividend proposal:

Total dividends: € 84.1M (74% dividend payout)

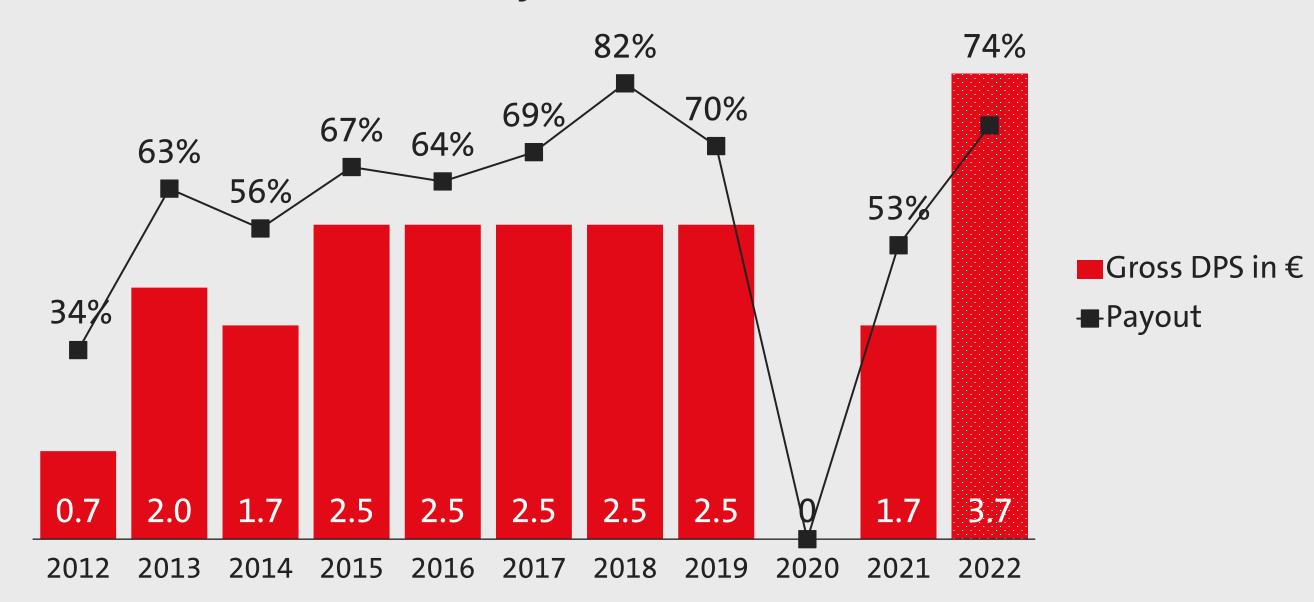
DPS: **€ 3.7 gross per share** 

Record date\*: Tuesday, 7 June 2022

Ex dividend date: Monday, 6 June 2022

Payment date\*\*: Wednesday, 8 June 2022

#### Gross DPS (in €) and Dividend Payout Ratio (% consolidated net profit)



In 2020: Regulator's call upon insurance companies in Slovenia to suspend payout of dividends.

**In 2021:** Triglav met regulator's requirements for dividend payment related to uncertainties in markets due to pandemic.

<sup>\*</sup>Date of record in register of shareholders

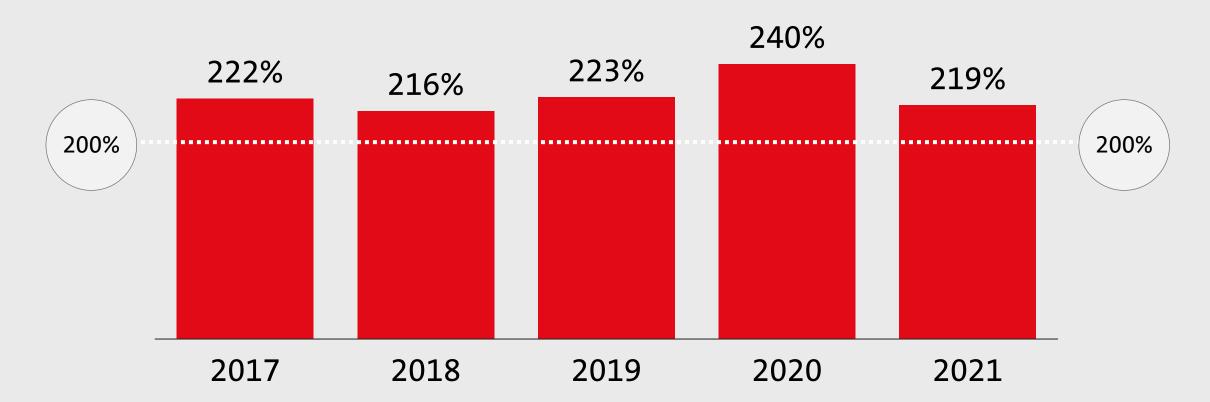
<sup>\*\*</sup> Payment via KDD-Central Security Clearing Corporation members



### **Disciplined Capital Management**

#### **Solvency Ratio**

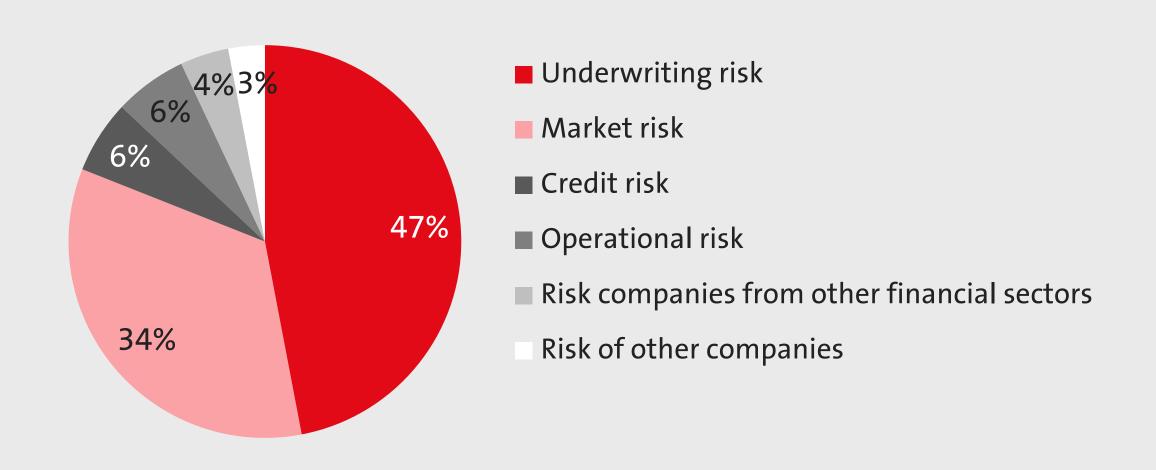
Q1 2022: Good capital position, within target level of 200–250%



Majority of capital is Tier 1 eligible. Capital management centralised at Group level (capital concentration at parent company).

#### Risk Exposure (2021)

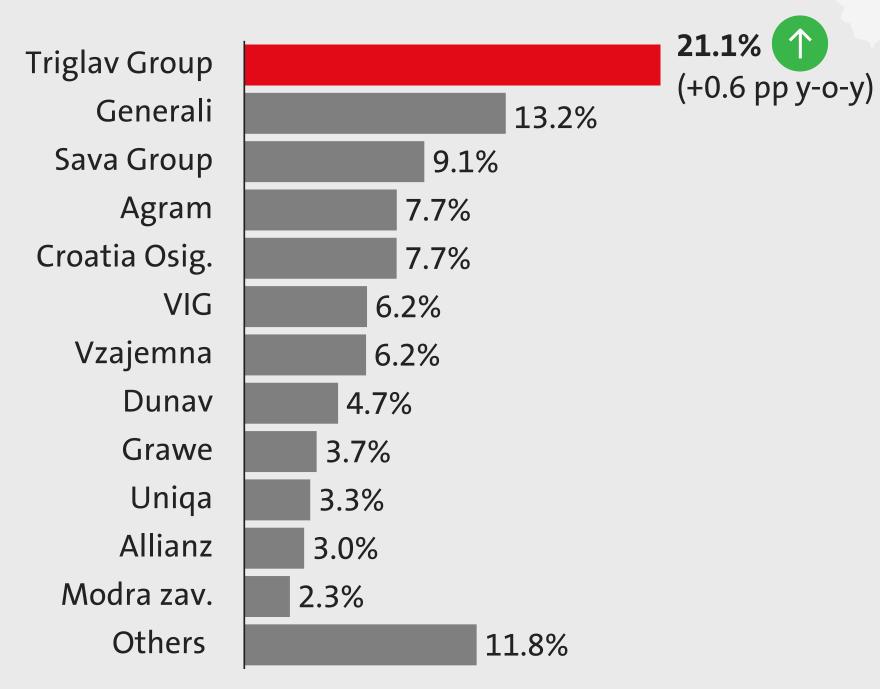
Q1 2022: Risk profile does not deviate significantly compared to 2021 YE.





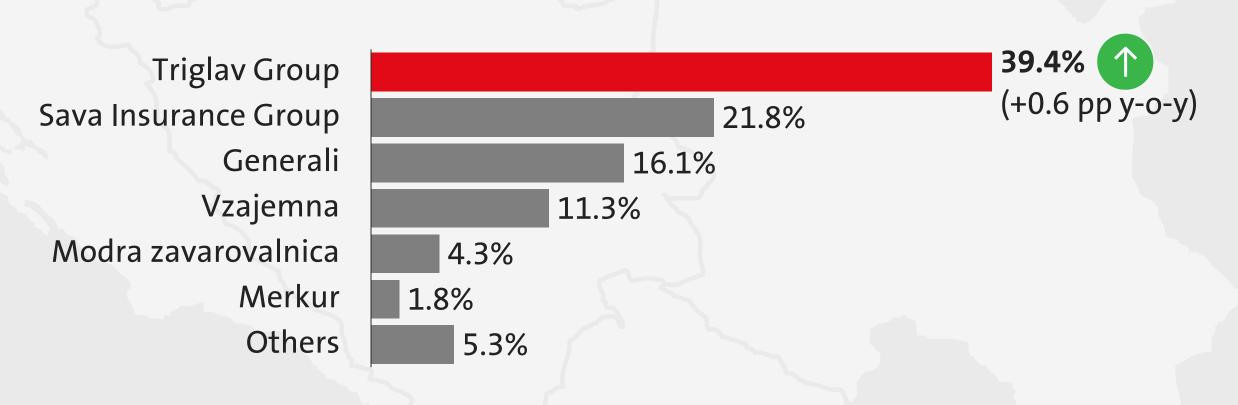
### Leading Insurance /Financial Group in Adria Region

#### Adria Region\* (2020)



<sup>&</sup>lt;sup>1</sup> Adria region: Slovenia, Croatia, Serbia, Bosnia and Herzegovina, Montenegro, North Macedonia

#### **Slovenia** (Q1 2022)



#### Triglav Group By Adria Region Markets (as at Q1 2022; data on market share and position)





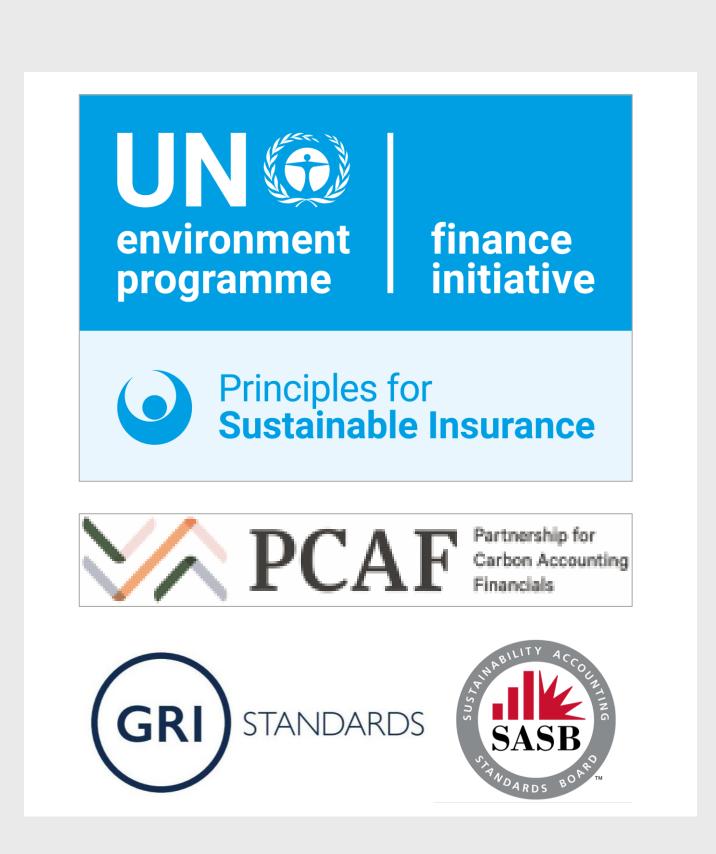
### Sustainability – our E, S & G

In 2021 adoption of sustainable (ESG) ambitions by 2025 on 4 main areas:

- Insurance & AM
- Business processes
- Responsible stakeholder engagement
- Effective CG

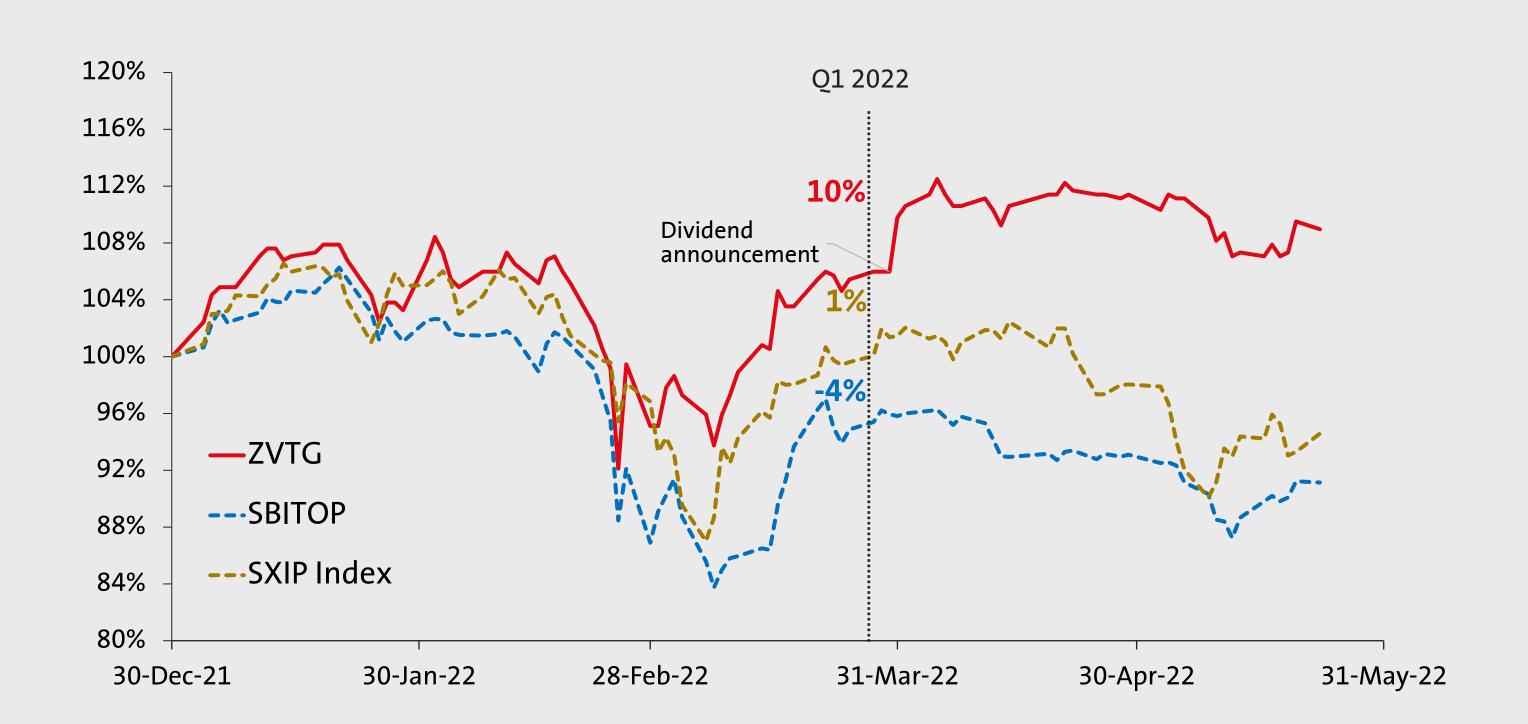
#### In 2022:

- Signature of UN PSI and membership of UNEP FI
- Joined Partnership for Carbon Accounting Financials (PCAF) initiative
- In addition to long-term application of **GRI** also disclosures according to **SASB**
- Continuation of process of integrating sustainability risks and opportunities into Triglav' business
- High level of Group's organisational culture





### **Share Price Performance**





Items (in €)	31 Mar 2022	31 Dec 2021	31 Dec 2020	31 Dec 2019
% of free floating stock	31%	31%	31%	31%
Closing price	40.4	36.80	30.00	33.30
Market cap (in €M)	918	837	682	757
Items (in €)	31 Mar 2022	31 Mar 2021	31 Mar 2020	31 Mar 2019
BVPS <sup>1</sup>	39.5	38.9	34.1	34.3
EPS¹	1.5	1.2	1.0	1.1

¹ Consolidated data.

Traded on Ljubljana SE ISIN code S10021111651 Ticker ZVTG Market Maker Intercapital Bloomberg ZVTG SV Reuters ZVTG.LJ



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# Q1 2022 Results

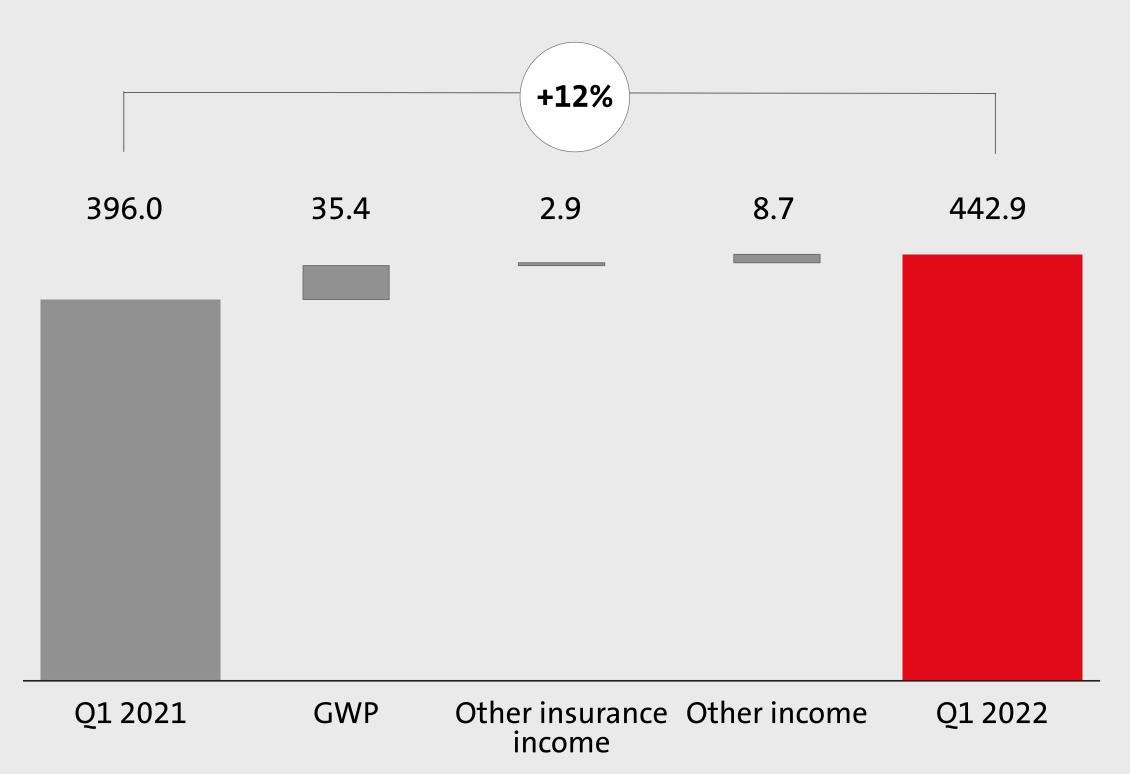
## Financials & Investments





### **Total Revenue Growth**

#### **Total revenue development from Q1 2021 to Q1 2022** (in €M)



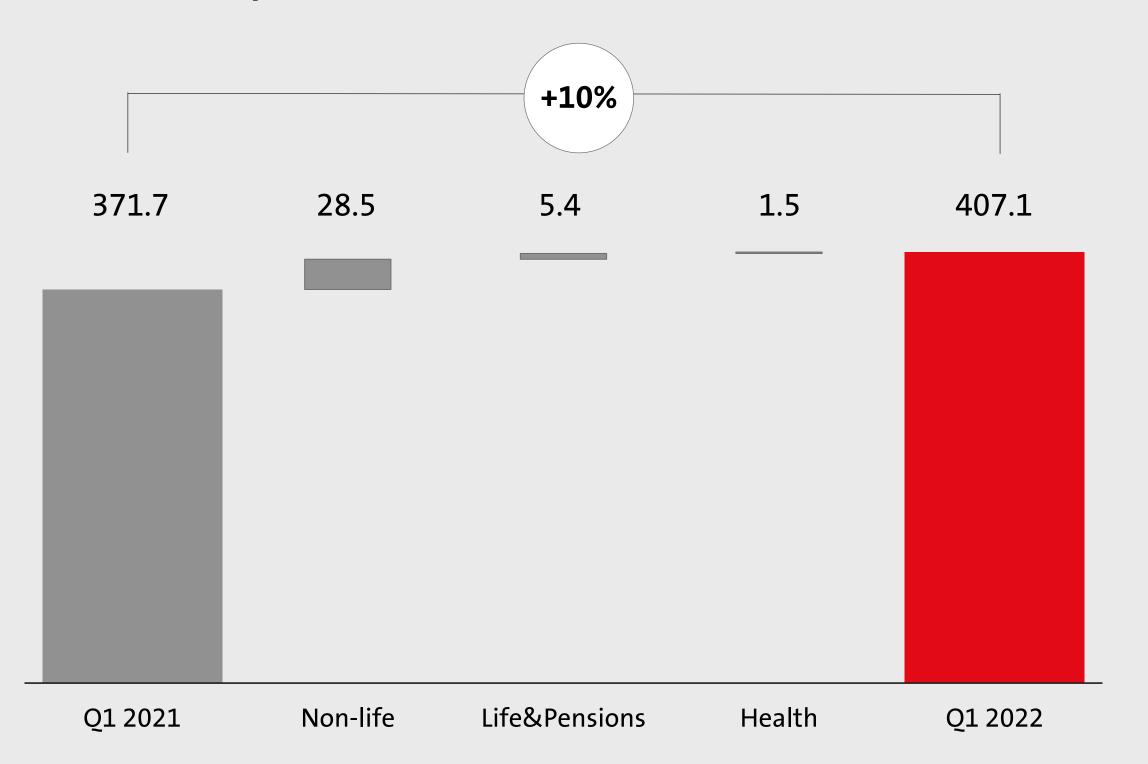
<b>Components</b> (in €; growth y-o-y)				
GWP	407.1 (+10%)			
Other insurance income	<b>16.5</b> (+22%)			
Other income	19.4 (+81%)			
Total revenues	442.9 (+12%)			

Strong GWP growth. Realized gains in Group's real-estate portfolios and results of AM.



### **GWP Growth In All Insurance Segments**

#### **GWP development from Q1 2021 to Q1 2022** (in €M)



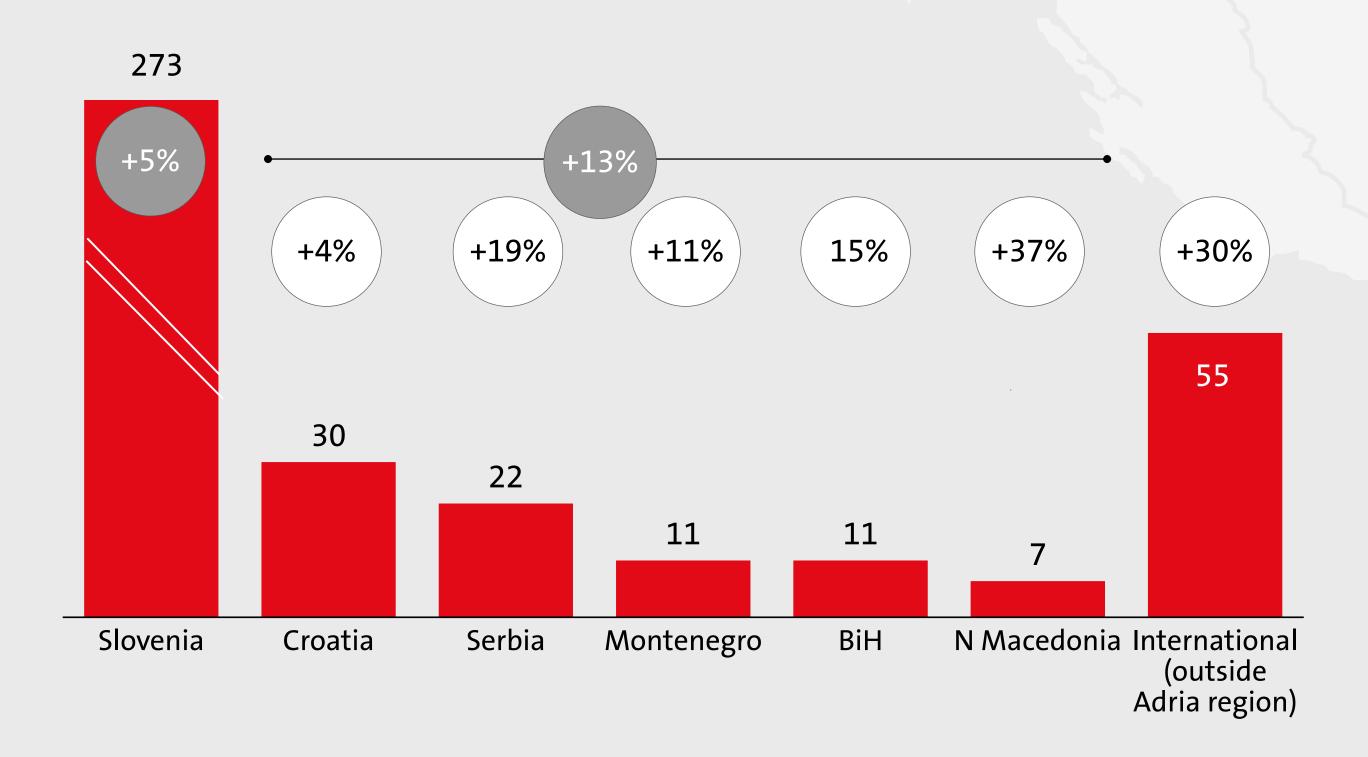
#### **GWP** growth by segments

Insurance Segment	<b>GWP</b> (in €; growth y-o-y)			
Non – life	289.8	(+11%)		
Life & Pensions	66.1	(+9%)		
Health	51.2	(+3%)		
GWP TOTAL	407.1	(+10%)		



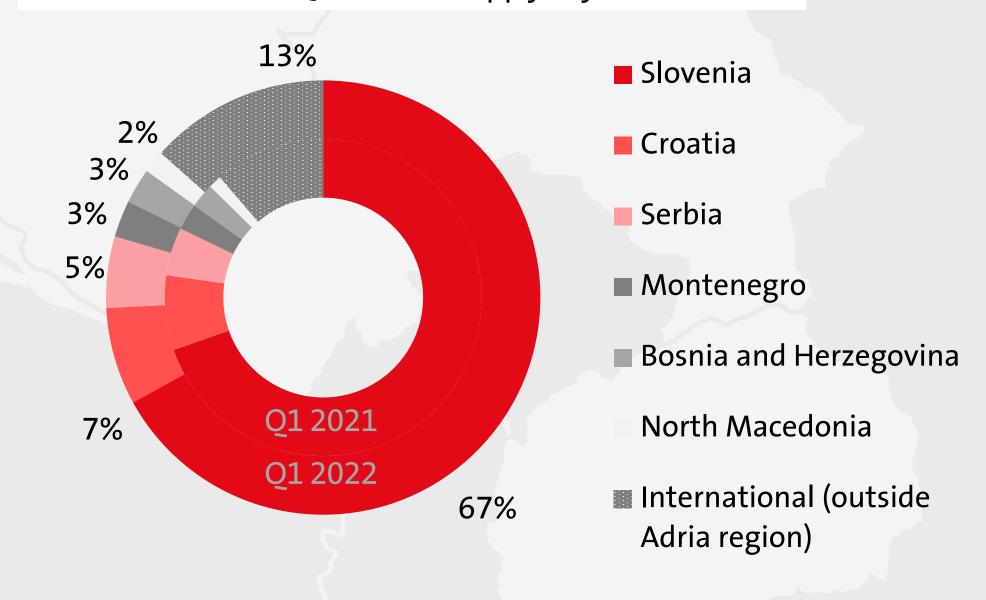
### **GWP Growth In All Markets**

#### Q1 2022 GWP by markets (GWP in €M; GWP growth y-o-y in %)



#### **Structure of GWP by markets**

Consistently increasing share of GWP in Adria region outside Slovenia, in Q1 2022 +0.5 pp y-o-y to 19.6%.





### **Well Balanced GWP Structure**

Data for Q1 2022, change y-o-y

Life&Pensions 🕠 Health Non-life 1 Well balanced structure of GWP 16.2% (-0.1 pp) 12.6% (-0.8 pp) 71.2% (+0.9 pp) Consolidated data G. liability 5.6% ↑ Health Life Property **Motor vehicle** Constant upgrading product Accident 2.8% ↓ 33.5% (+2.2 pp) (↑ 13.5% (-0.8 pp) 26.1% (-1.6 pp) 🔱 16.2% (-0.1 pp) 🔱 /service mix Credit 2.2%

Omni-channel sales approach

Own sales network

External

65.9% (+0.4 pp)

34.1%

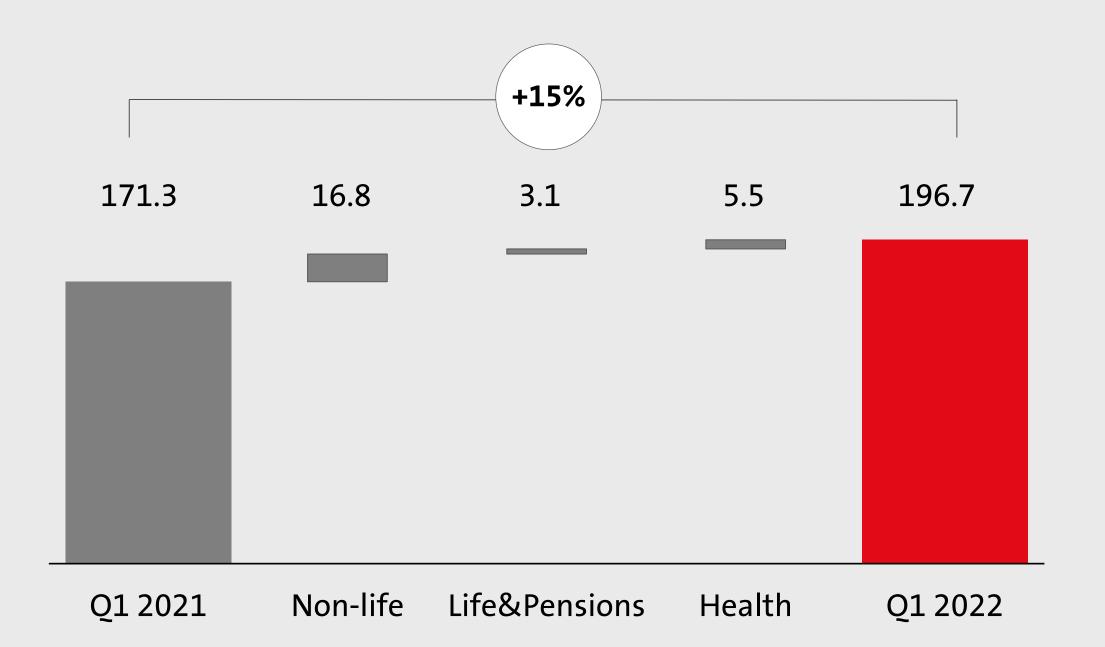
 Retail
 Corporate

 57.1% (-0.5 pp)
 42.9%



### **Claims Experience In line with Expectations**

#### Gross Claims Paid Development from Q1 2021 to Q1 2022 (in €M)



#### Q1 2022 Gross Claims Paid

Insurance Segment	<b>Gross claims paid</b> (in €; growth y-o-y)		
Non – life	102.8	(+20%)	
Life & Pensions	53.1	(+6%)	
\/\ Health	40.8	(+16%)	1
GWP TOTAL	196.7	(+15%)	1

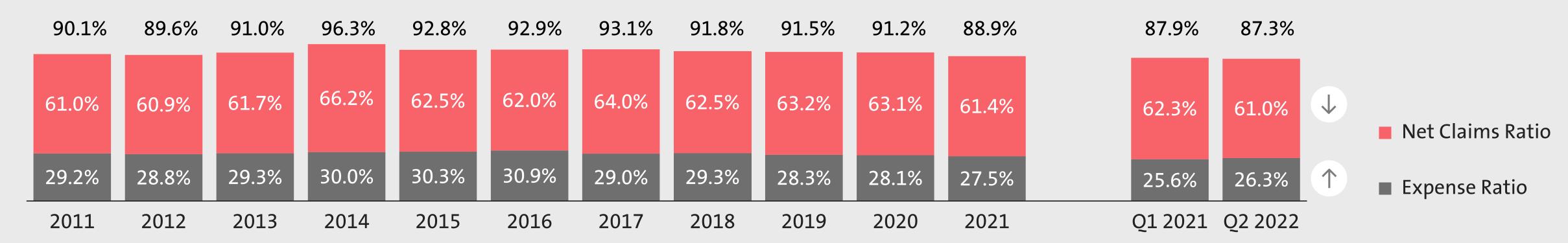
No major CAT loss events (In Q1 2022 lower frequency of storms in Central and Eastern Europe).

Claims experience influenced by GWP growth, last year's restrictions due to pandemic and higher prices of materials and services.

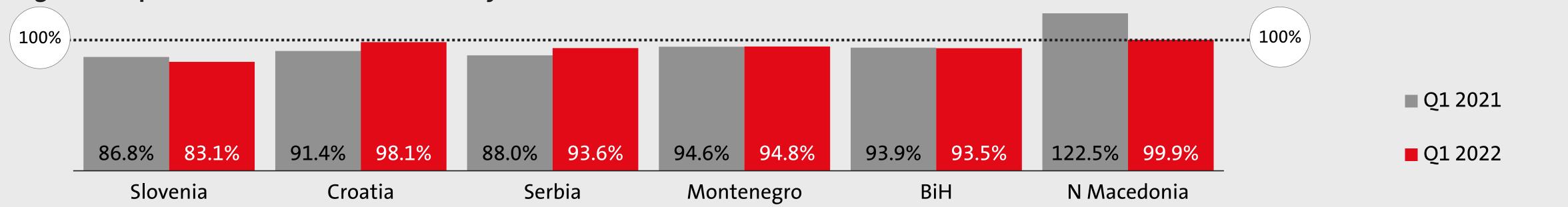


### **Continued Underwriting Discipline**

#### **Triglav Group Combined Ratio Non-life & Health**



#### **Triglav Group Combined Ratio NL & Health by markets**

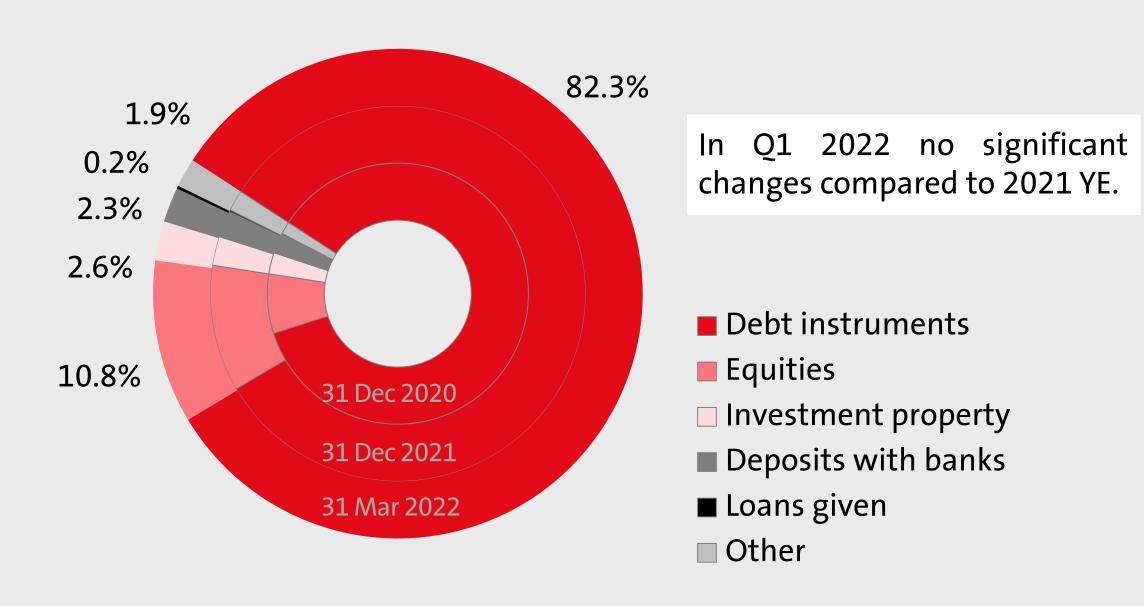




### **High-Quality Investment Portfolio**

#### Asset Allocation<sup>1</sup>

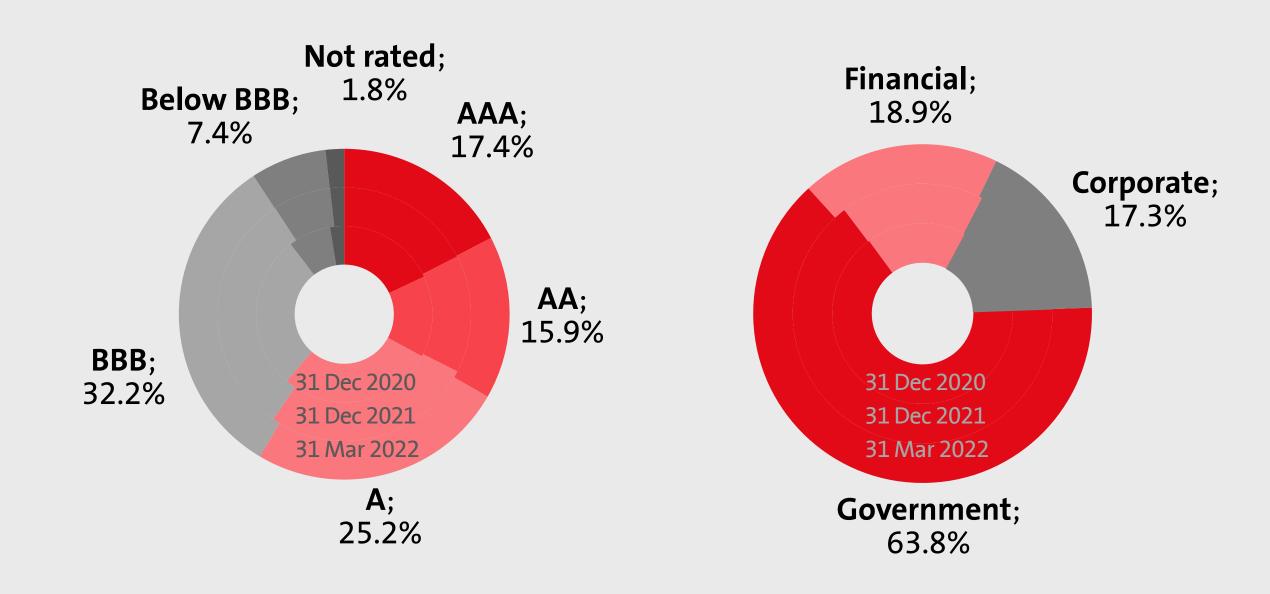
Total as at 31 Mar 2022: € 2,921M (-4% compare with 2021 YE)



¹ Unit-linked insurance contract investments excluded

#### Debt Instruments¹ by Rating and by Type of Issuer:

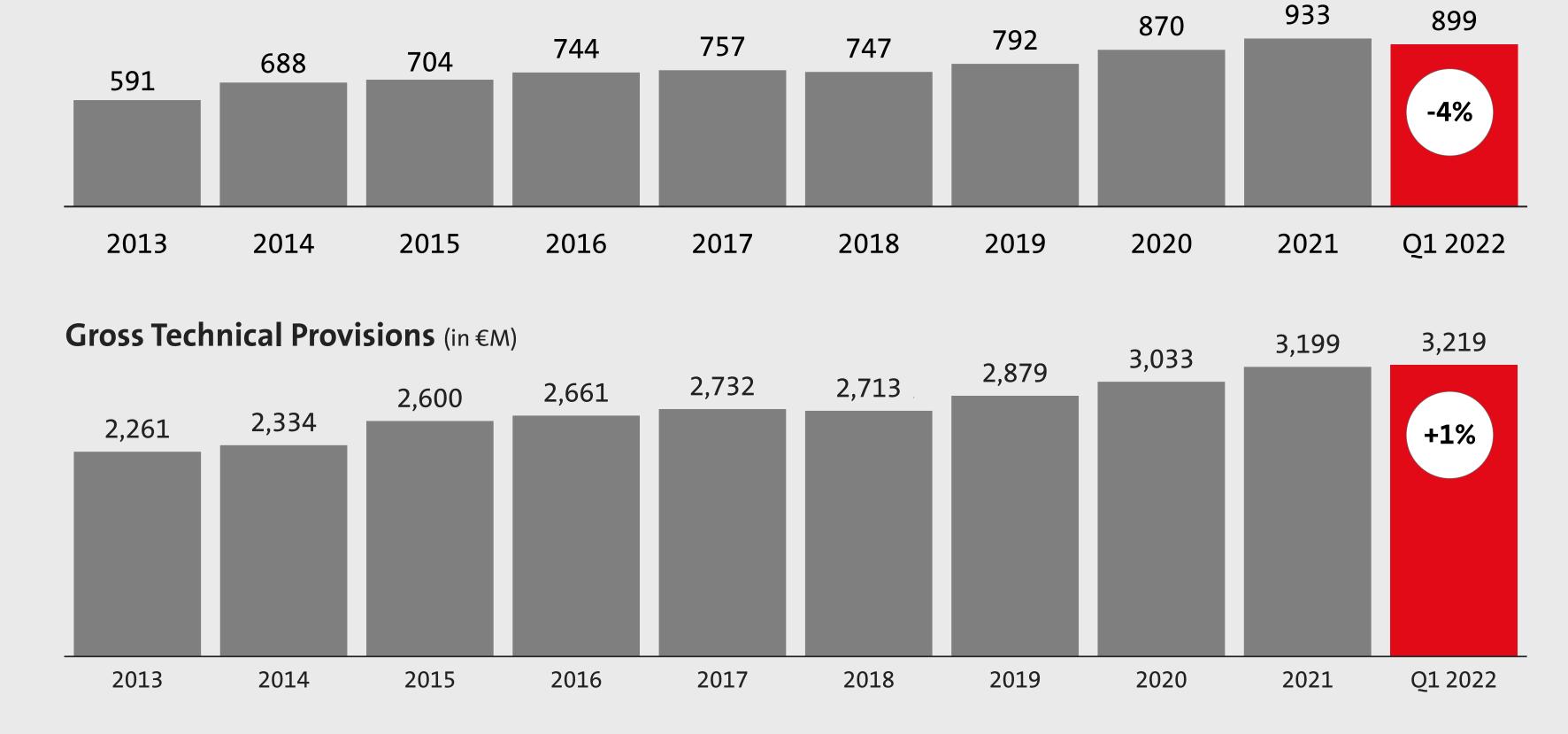
Total as at 31 Mar 2022: € 2,404M (-4% compare with 2021 YE)





### Resilience And Financial Strength

#### **Equity** (in €M)



Prudent reserving. Due to uncertainties related to pandemic, extra prudent reserving in Non-life and Health in Q1 2021. Last year's practice positively influenced underwriting activities in Q1 2022. In Life & Pensions release of part of reserves for guarantees due to rising interest rates in Q1 2022.



### **Structure of Profit Before Tax**

Consolidated PBT from (in € M):	Non-life	Life & Pen.	Health ⁄\/	TOTAL	Q1 2022 y-o-y
Underwriting activities (1)	21.6	1 4.7	1 4.4	30.6	+16%
Investment activities net of investment guarantees (2)	-1.2	2.5	-0.8	0.5	-87%
INSURANCE (1+2) Q1 2022 y-o-y	<b>1</b> 20.4 -13%	7.2 +78%	1 3.5 +27%	31.1	+3%
NON-INSURANCE* (3)				7.0	+335%
TOTAL PBT (1+2+3)				38.1	+20%

Strong underwriting profitability. GWP growth.

Influence of reserving, unfavourable situation in financial markets with declining values of bond and equity investments not reflected in P&L on net basis & impairment of Russian bonds.

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Realized gains in Group's real-estate portfolios and results of AM.



2022 Outlook Strategy 2022 -2025

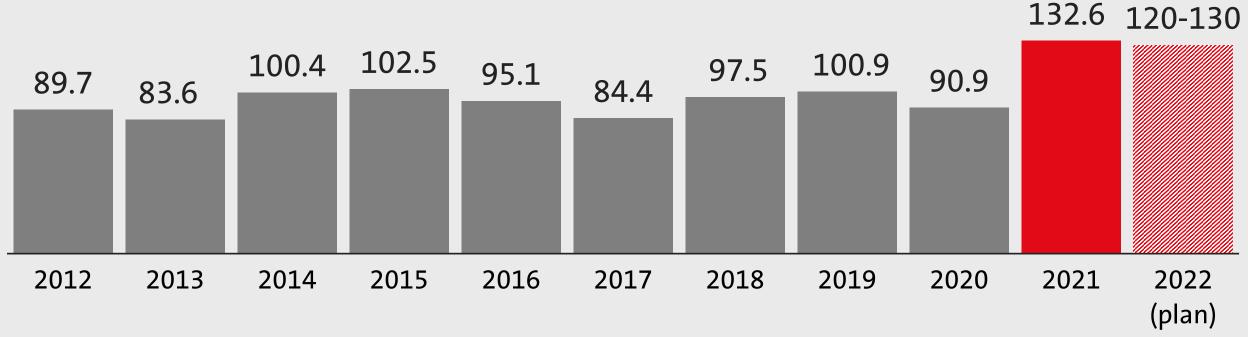


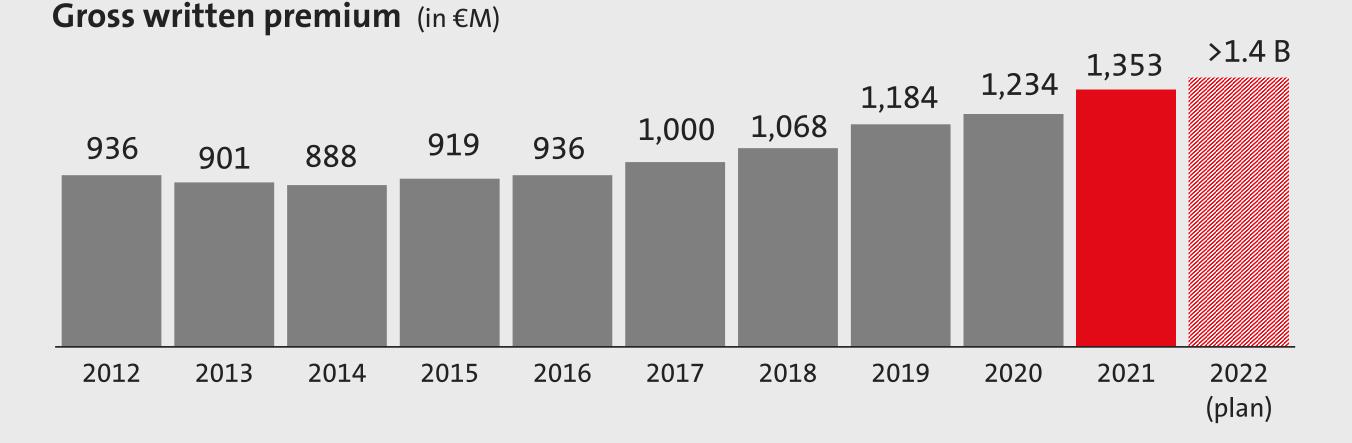




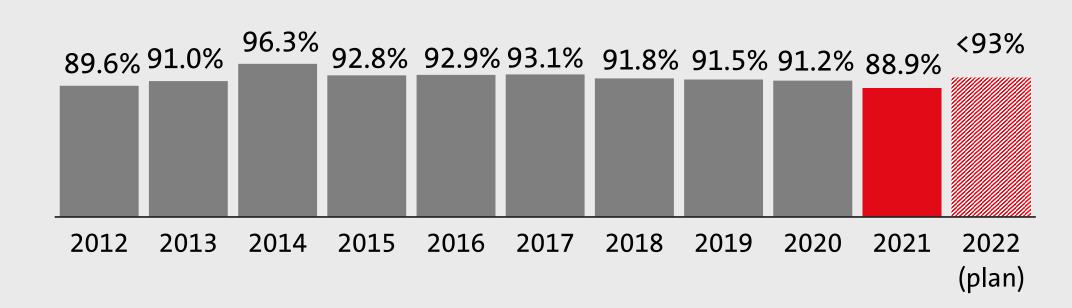
#### 2022 Outlook

#### **Profit before tax** (in €M)





#### **Combined ratio NL**



#### Focus on long term profitability and safety of operations.

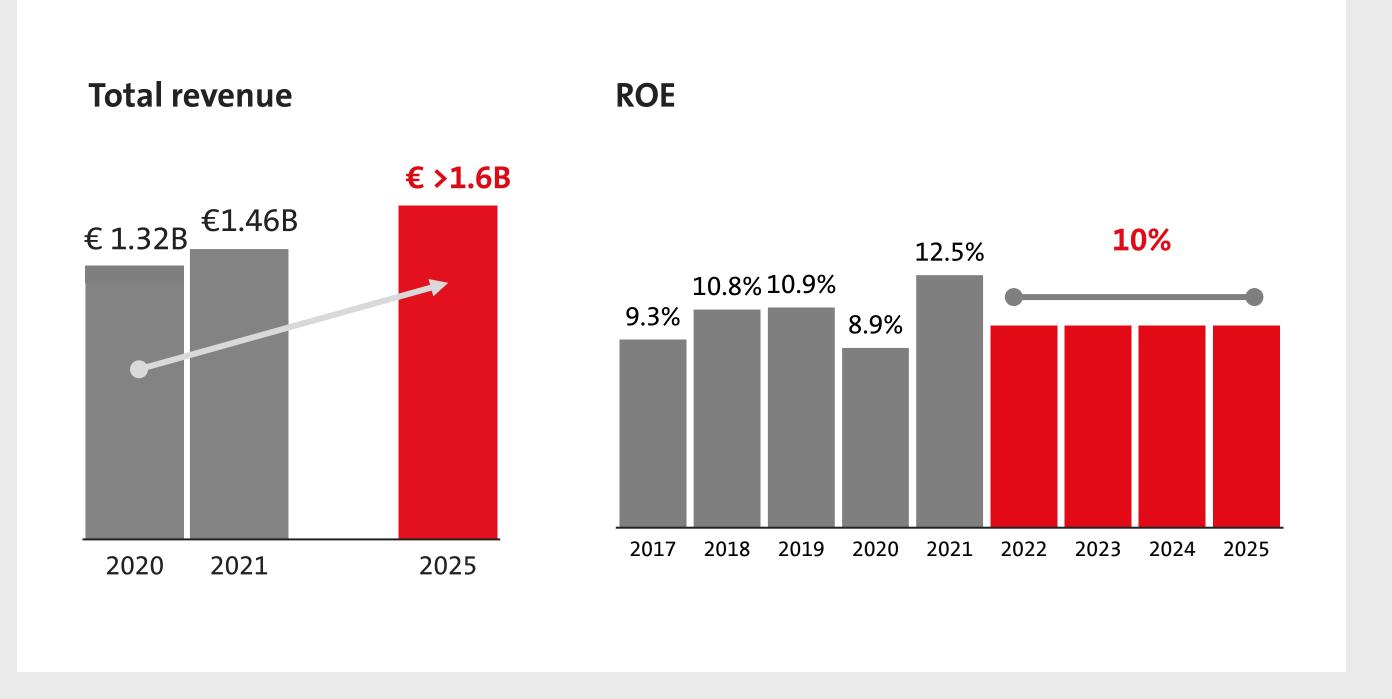
Planned figures for 2022 are based on outlook, expectations about events and circumstances, and forecasts available to Company at time of drafting plan. Actual results, performance and events may significantly deviate from those taken into account in plan.



### **Revised Strategy to 2025**



Triglav Group upgraded its strategy to 2025 to reflect goals of **further growth and development** and its **client-centric approach**. The Group's operations are planned to remain profitable and safe.





### Key Takeaways

- In challenging situation of 2022, continuation of profitable performance with increased business volume and underwriting profitability
- In 2022 dividend payment of EUR 3.70 gross per share
- Revised strategy to 2025 with upgrade of existing key guidelines in terms of development and client-focused activities

