



Building a Safer Future

Triglav Group 2024 Results

Investor Presentation

triglav

triglav.eu

March 2025

Triglav is the highest mountain in Slovenia and the highest peak of the Julian Alps (2,864 meters/9,396 ft)

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Agenda

1 2024 Highlights

2 2024 Results

3 Outlook

2024 Highlights





Highlights

- **In 2024 strong EBT growth, well above the target**
 - Strong performance in all segments. Some one-offs, particularly in Health.
 - Total business volume of €1.72B (exceeding target of around €1.60B). EBT of €159.0M (exceeding target of €130M – 150M). CoR NL & H at favourable 93.6%.
 - Robust financial stability and solvency within target range.

- **Profit guidance for 2025**
 - Projected total business volume exceeding €1.8B. Target CoR NL & H below 95%.
 - Target EBT of €130M - €150M, assuming operations will not be impacted by any major one-offs.

- **Other highlights**
 - In 2024 DPS of €1.75, 4.3% dividend yield, and 21% total return.
 - Affirmation of high 'A' credit ratings, with upgraded positive outlook by S&P.
 - Issue of subordinated bond.
 - Restructuring of business model of Health segment in Slovenia, including merger of health insurance subsidiary into parent company.
 - Ambitious strategy till 2030.

- **Sustainable development**
 - Continuous implementation of strategic guidelines.
 - Project of implementation of CSRD/ESRS reporting.



2024 Key Financials and KPIs

TOTAL BUSINESS VOLUME

€ 1,717.6M



-1% YoY
+11% on comparable basis
(w/o effect of supp.health ins.)

Strong growth in NL (and Life) almost fully offset shortfall due to termination of suppl. health insurance in Slovenia.

- GWP -2% €1,622.3M
- OTHER INCOME +28% €95.4M

EARNINGS BEFORE TAX

€ 159.0M



€ 21.1M in 2023

- Strong profitability in NL, Life and AM.
- Health EBT of €10.3M influenced by positive run off and state compensation.

CoR NL & HEALTH

93.6%



101.9% in 2023

- Claims ratio NL&H: 65.5% (-10.8 pp YoY)
- Expense ratio NL&H: 28.1% (+2.5 pp YoY) due to change in business structure

NEW BUSINESS MARGIN LIFE

13.4%



14.6% in 2023

- We continue to write profitable new business.
- New CSM/Total CSM 15.1% (-1.1 pp YoY)
- CSM €+50.5M in 2024. Strong performance and regular update of parameters.



Robust Financial Stability and Strong Capital Base

S&P Global Ratings

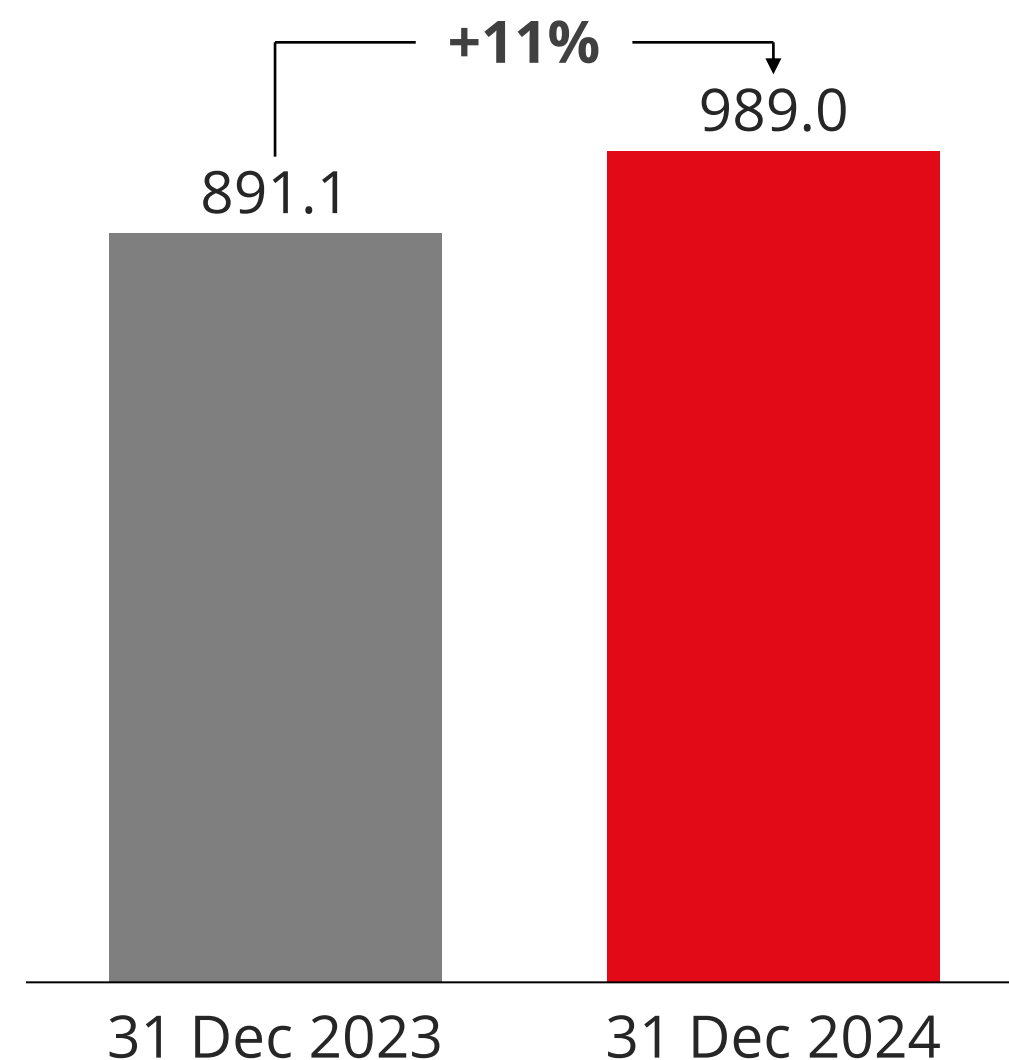
Rating „A“ / Positive;



Rating „A“ / Stable

(2024 by S&P: Business risk profile – strong; Financial risk profile – very strong)

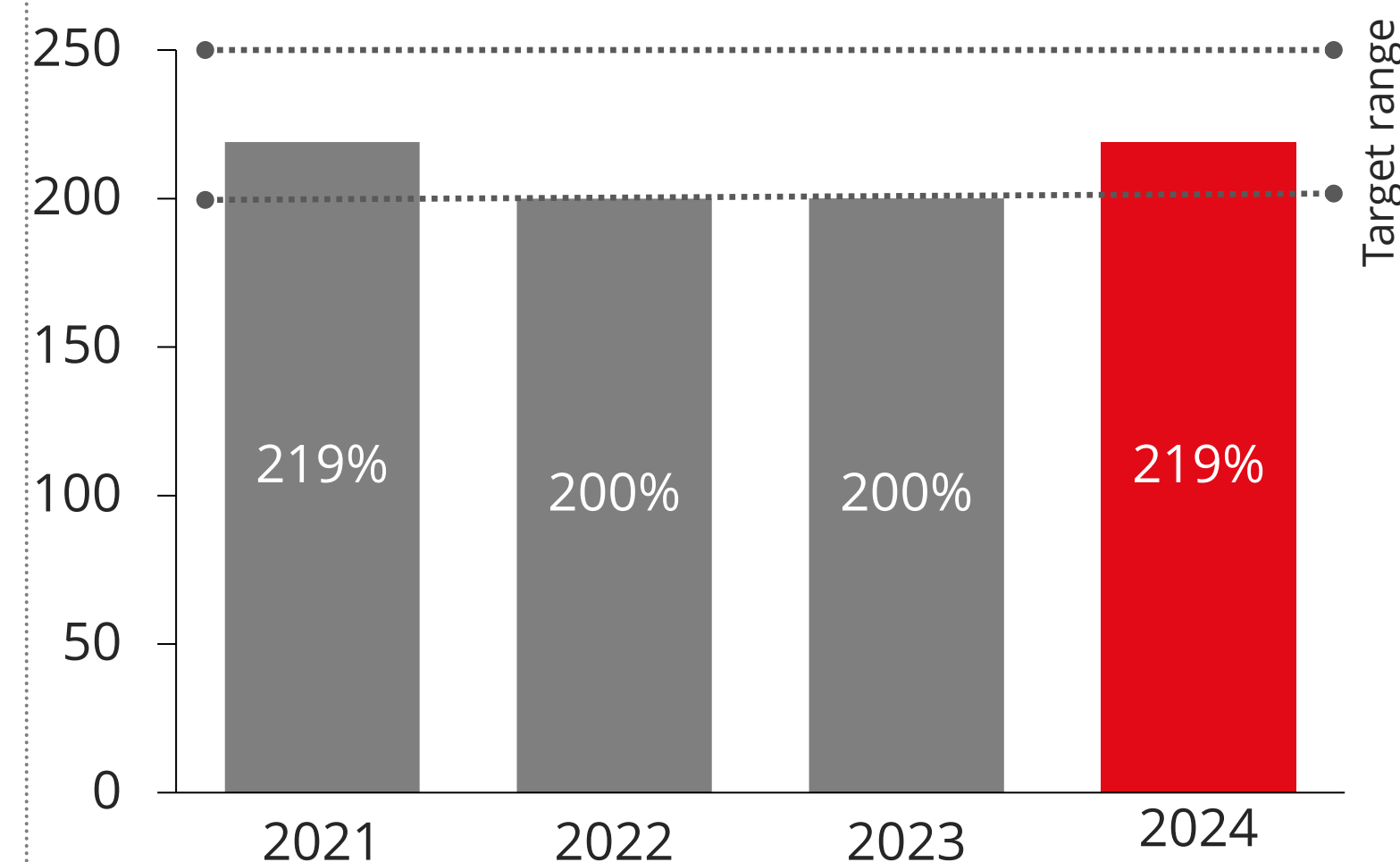
Equity (in €M)



Growth in total equity result of high net income and positive OCI.

Solvency Ratio

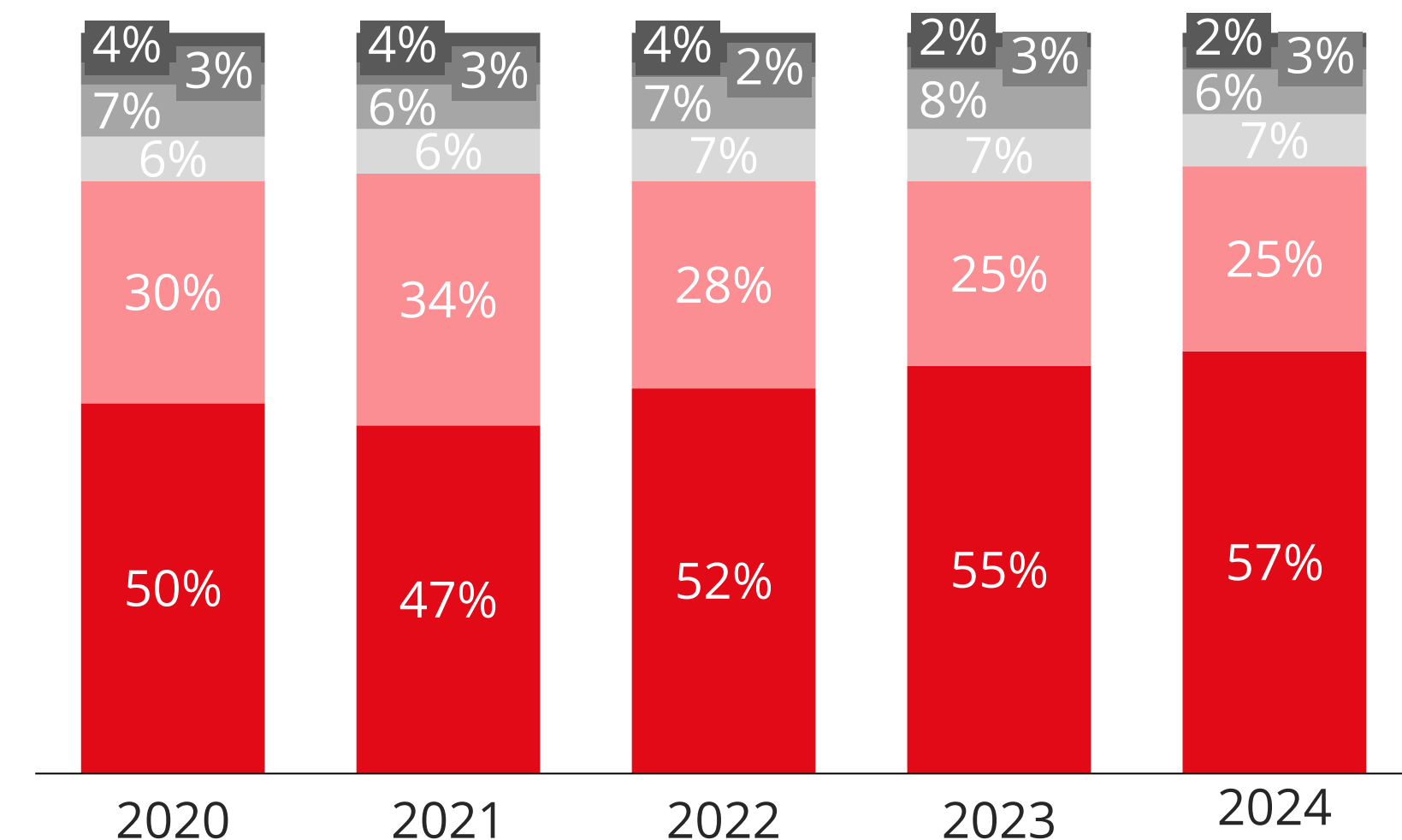
2024: Solid capitalisation, within target range.



Majority of capital is Tier 1 eligible. Capital management centralised at Group level (capital concentration at parent company). Increase in 2024 due to new Tier 2 bond issue.

Risk Profile

2024: No major changes compared to 2023 YE.

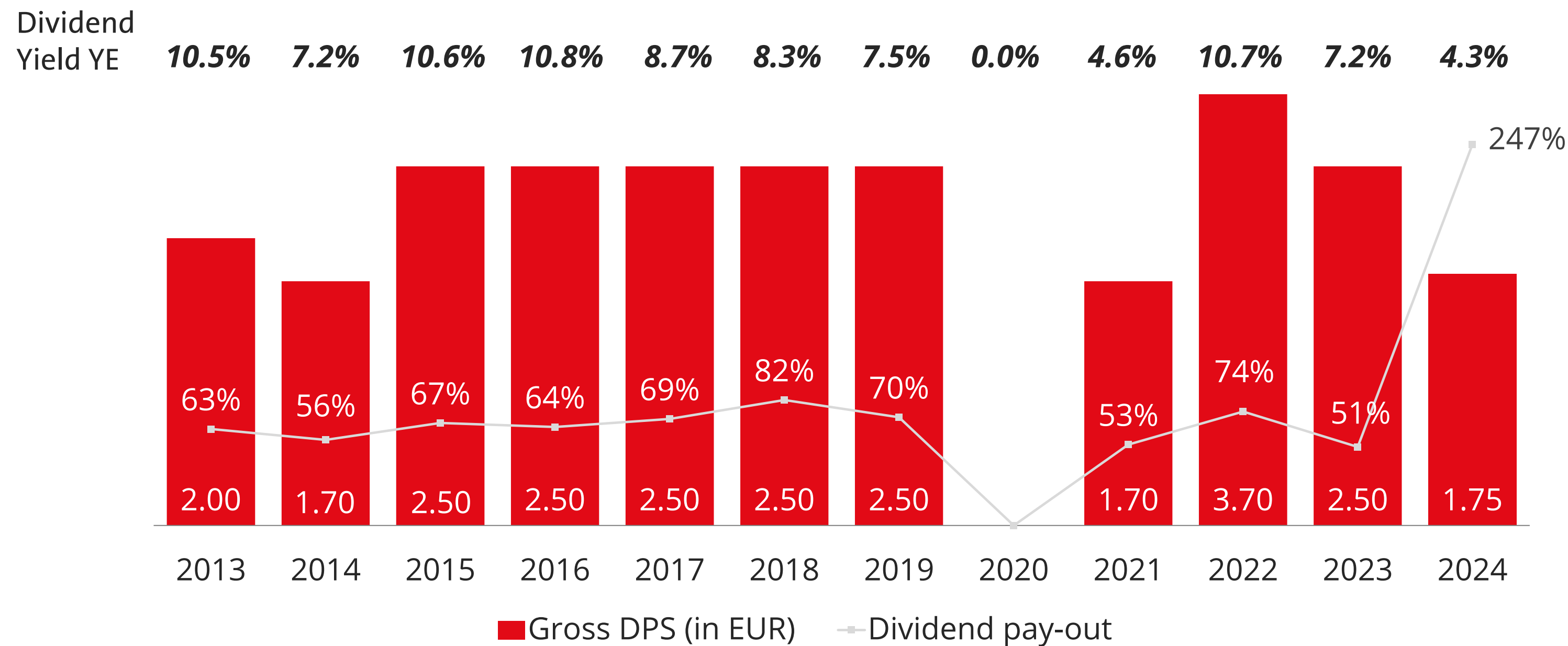


■ Underwriting risk ■ Credit risk
■ Market risk ■ Risk of residual companies
■ Operational risk ■ Risk of companies (other fin. sectors)



Attractive & Sustainable Dividend Policy

Dividend Paid (in €M)



In 2020: Regulator's call upon insurance companies in Slovenia to suspend payout of dividends. **In 2021:** Triglav met regulator's requirements for dividend payment related to uncertainties in markets due to pandemic. **In 2022:** Several aspects and circumstances of recent years also taken into account. **In 2024:** After lower EBT in 2023 due to negative one-offs, normalization of operations in 2024 is taken into account.

2025 AGM on 3 June 2025

Dividend Proposal: € 2.80 per share

Dividend Policy:

Minimum dividend pay-out is set to 50% of consolidated net earnings for previous year. Triglav will strive not to reduce its dividend payment below level of previous year.

Dividend policy is subordinated to achieving medium-term sustainable target capital adequacy of Triglav Group.



Leading Market Position in Adria Region

SLOVENIA

40.8%

Market Share

1st rank

CROATIA

4.8%

Market Share

8th rank

MONTENEGRO

34.6%

Market Share

1st rank

ADRIA REGION
Market leader
21.8% Market Share (2023 YE)

BOSNIA & HERZEGOVINA

8.3%

Market Share

5th rank

SERBIA

7.7%

Market Share

5th rank

NORTH MACEDONIA

13.8%

Market Share

3rd rank

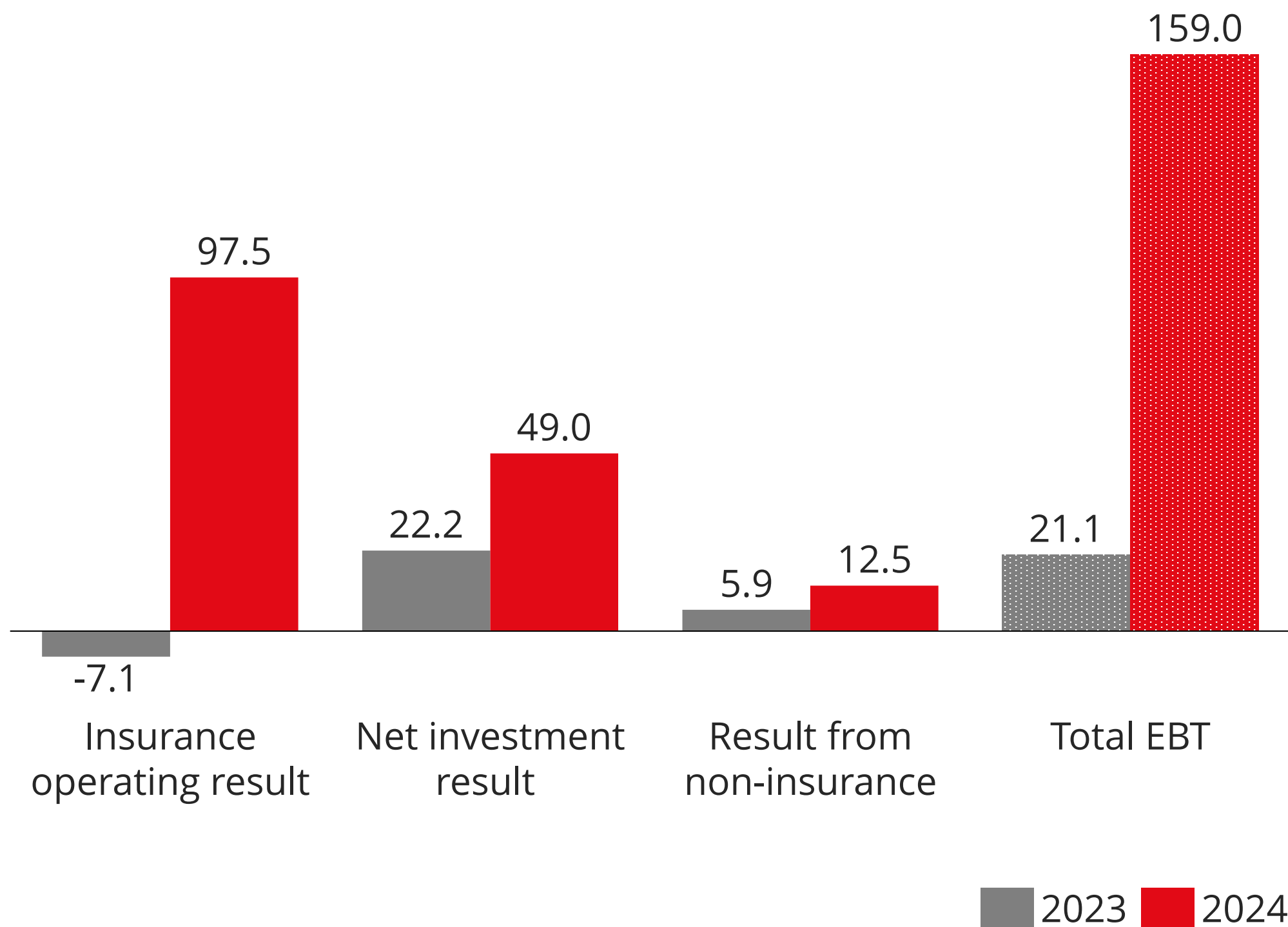
2024 Results



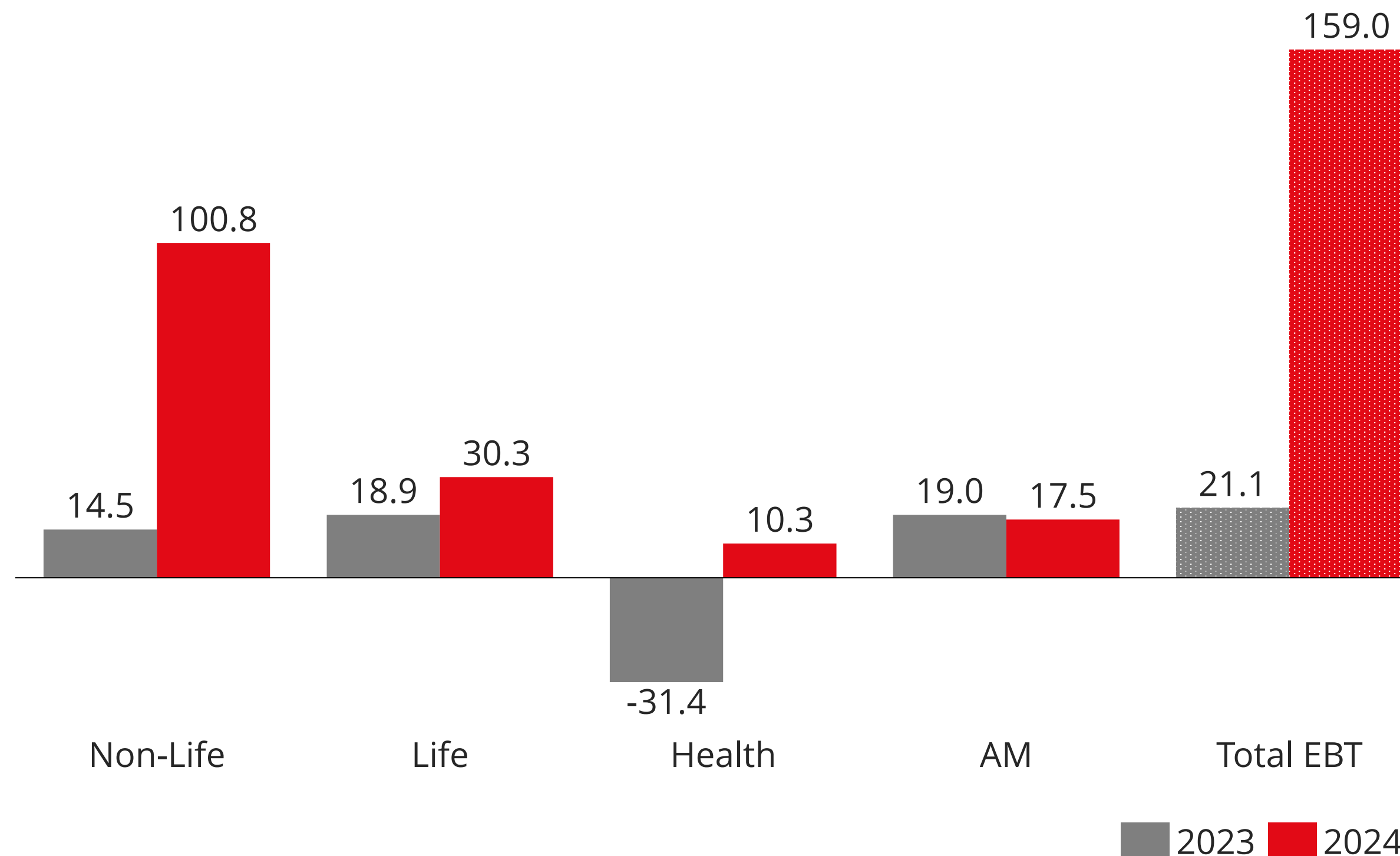


High EBT Growth. Sharp Increase in Insurance Service Results.

EBT by Business Lines (in €M)

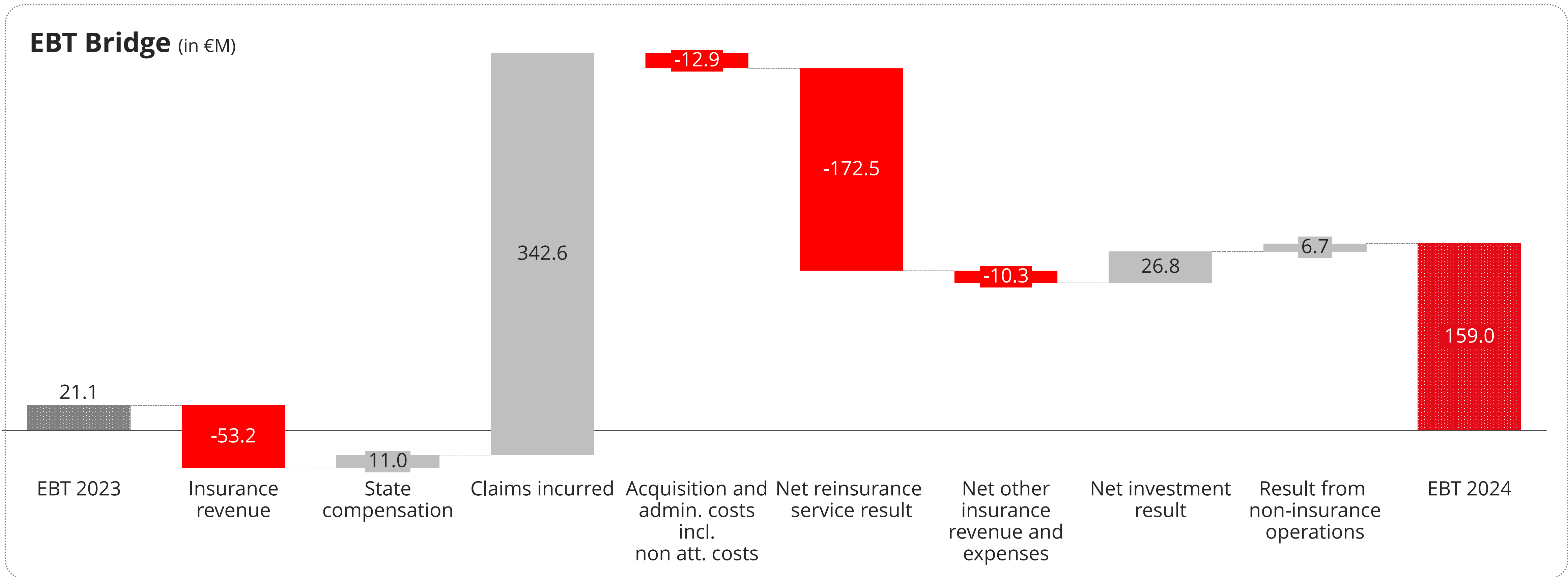


EBT by Business Segments (in €M)





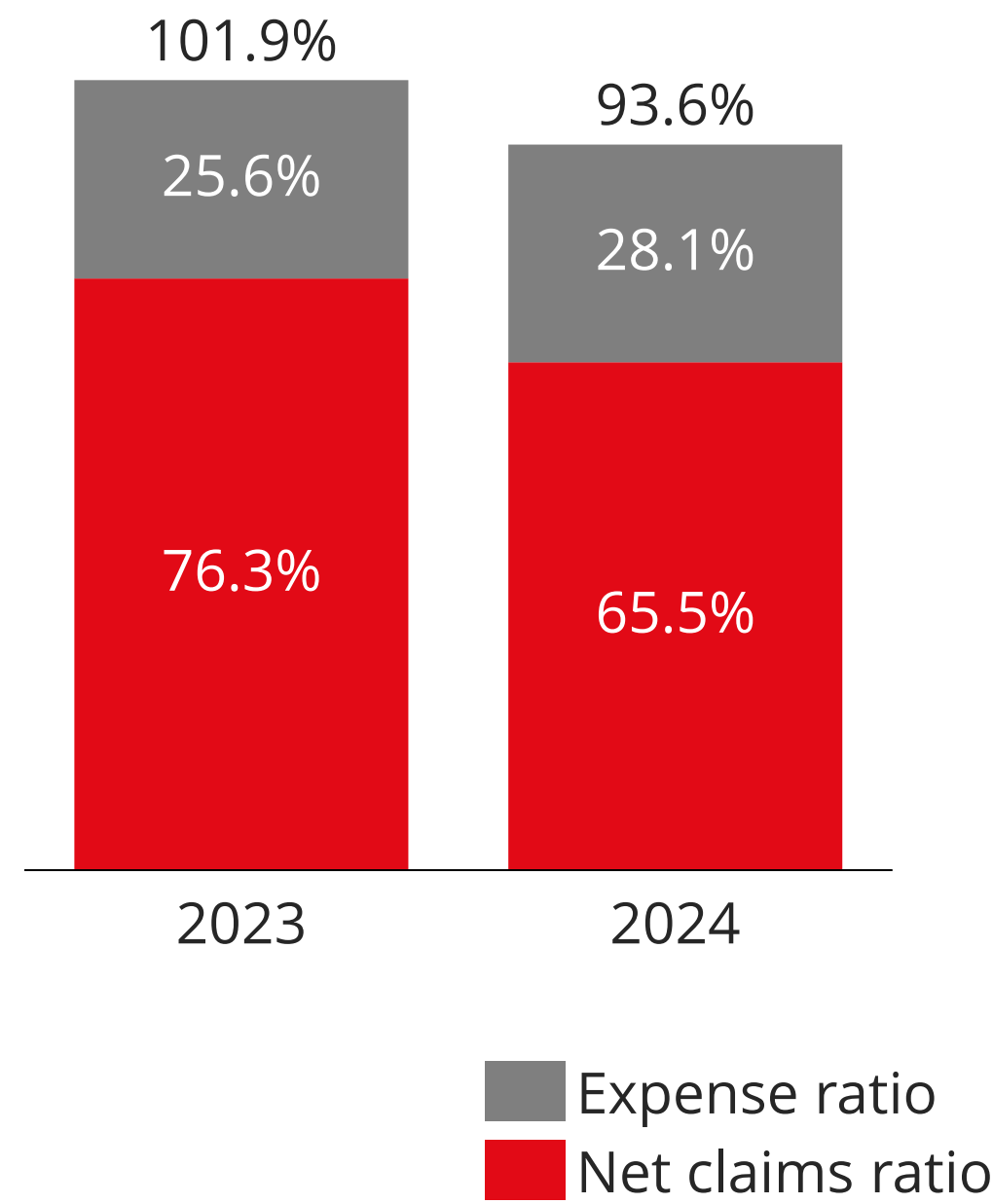
EBT from 2023 to 2024



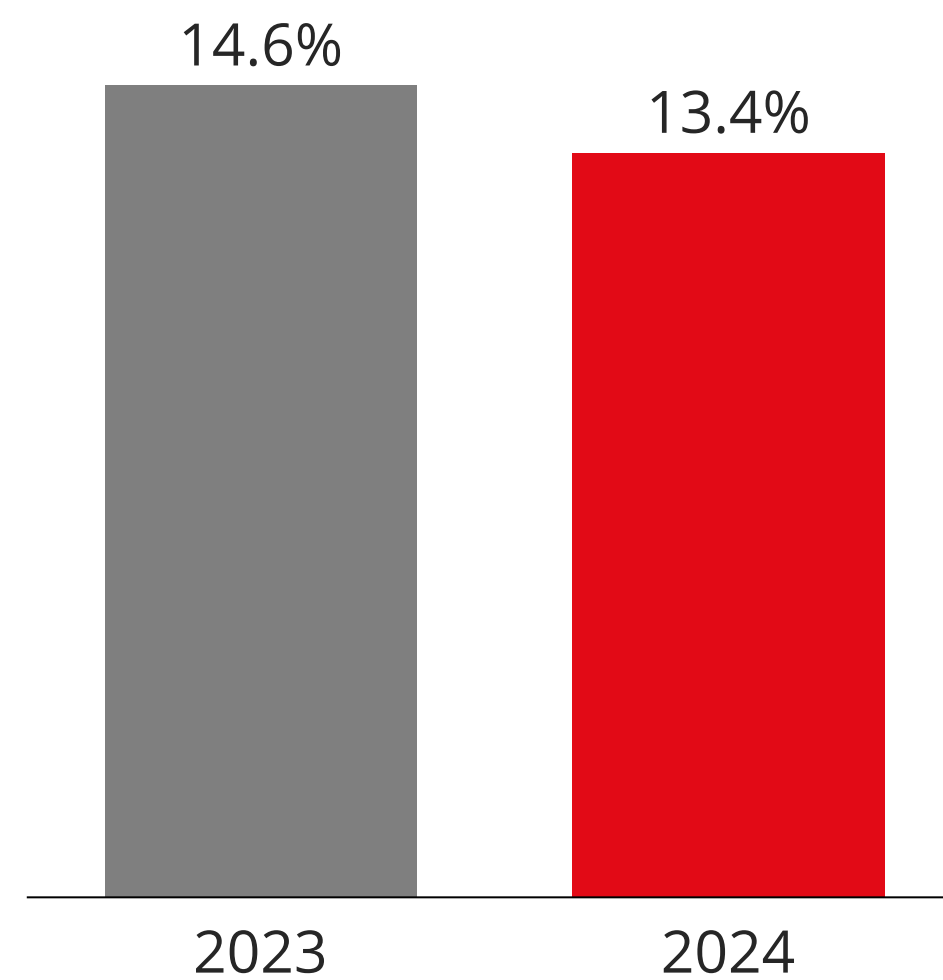


Strong Key Performance Indicators

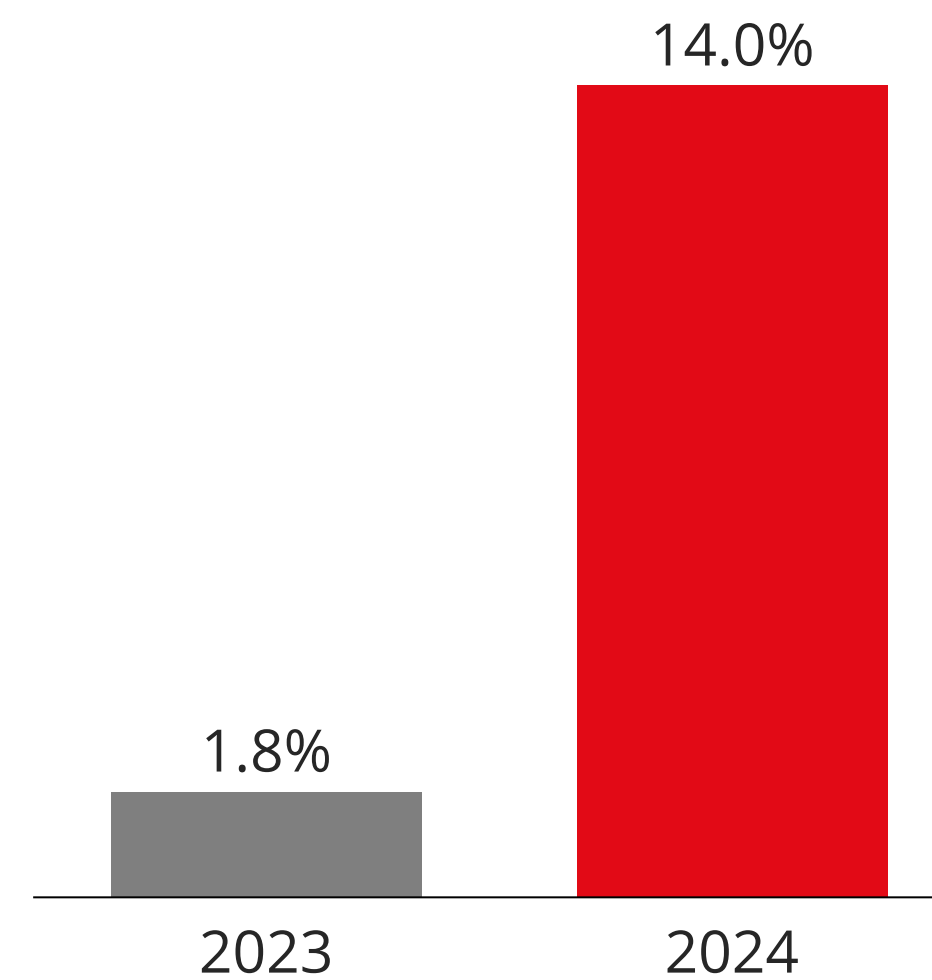
Combined Ratio NL&H



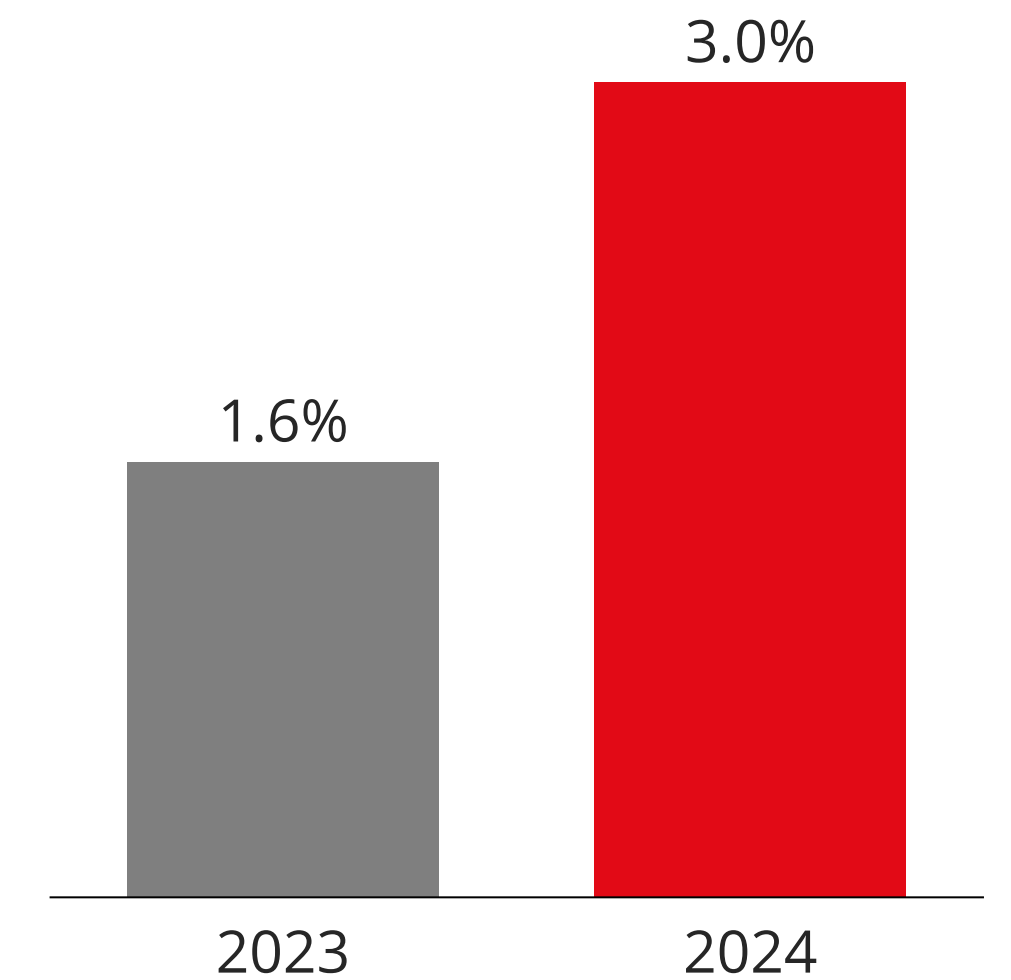
New Business Margin L



ROE



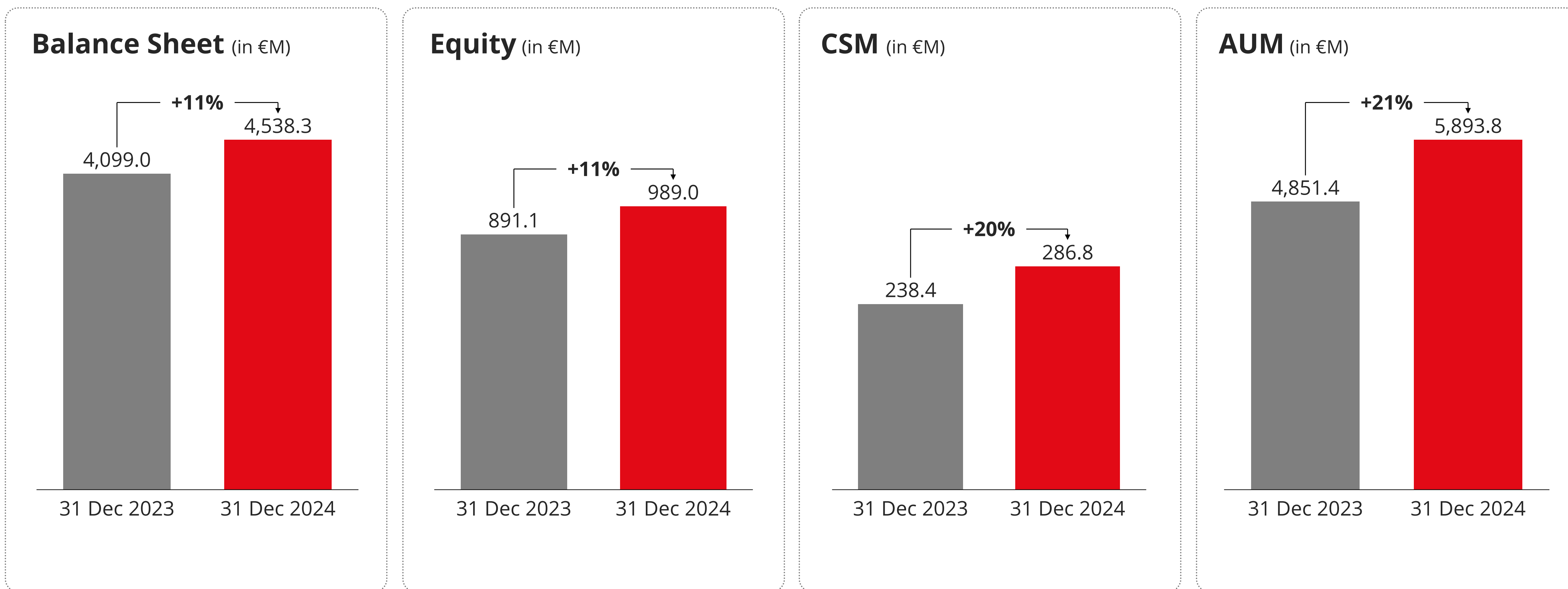
Return on Financial Investments (excluding unit-linked insurance assets)





Improved Financial Position Indicators

Robust financial stability and adequate capitalisation, which is ensured through appropriate risk and capital management. Increased AUM.

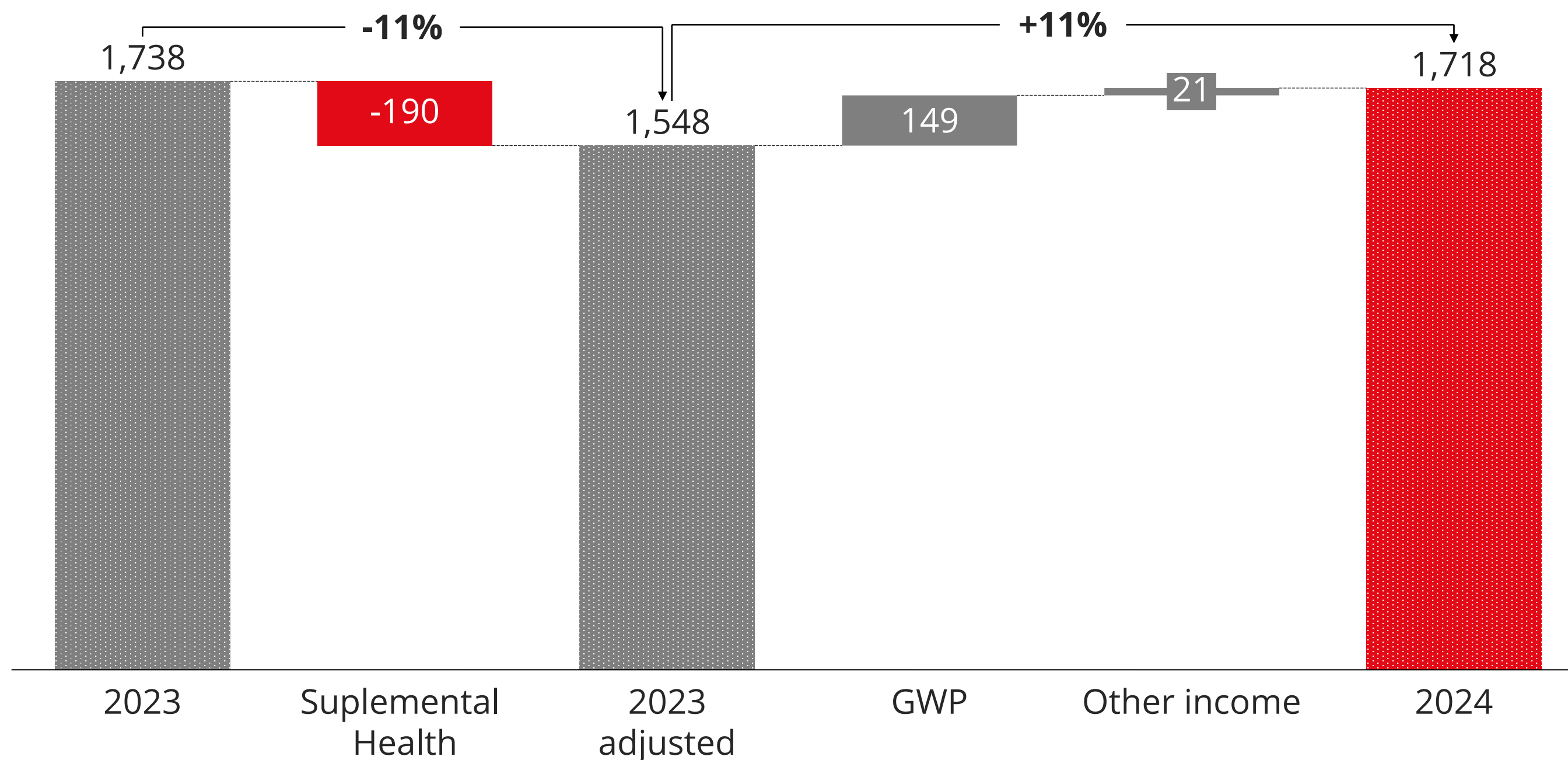




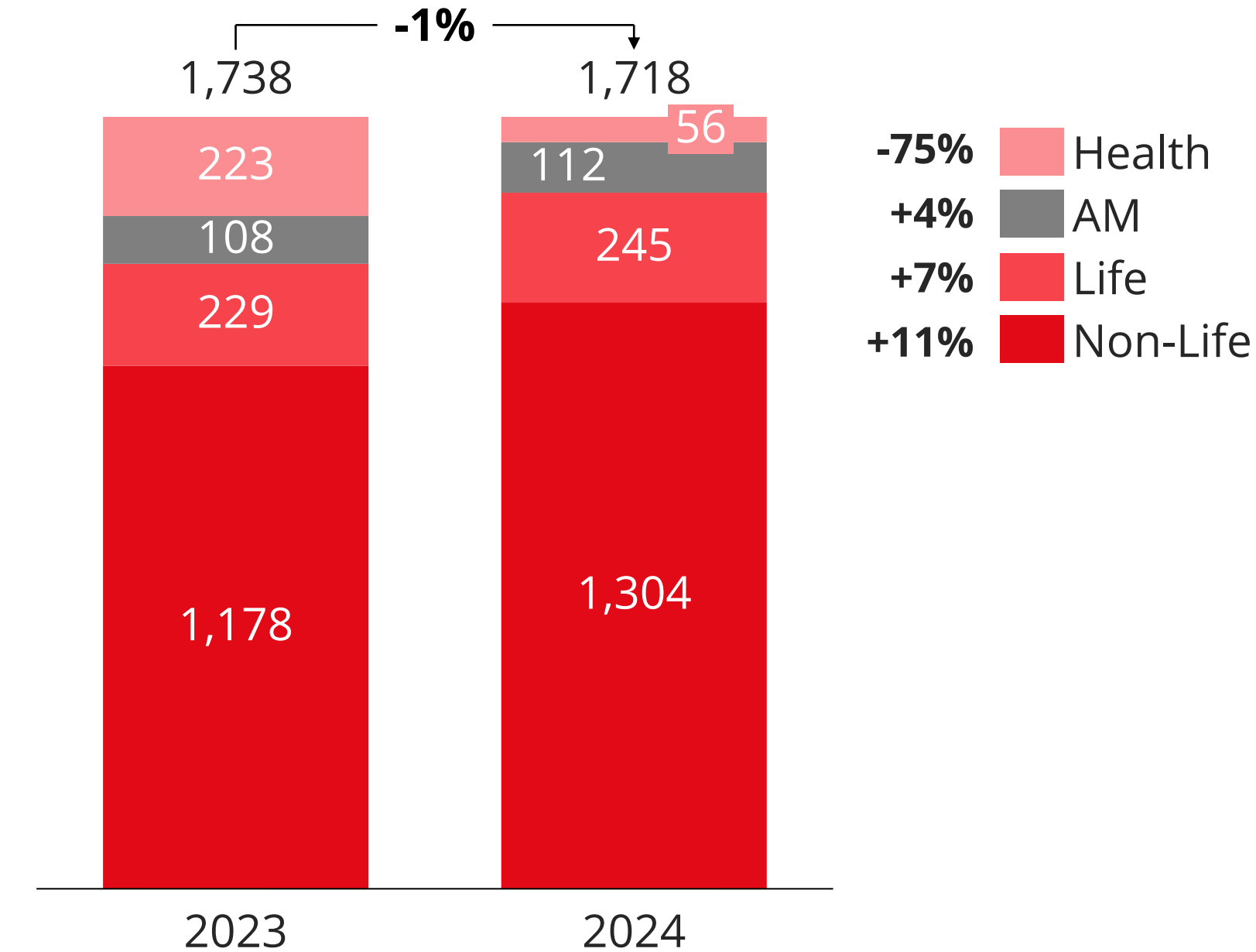
Successfully Maintained Total Business Volume

Decrease in Health TBV (due to termination of supplemental health insurance) almost fully offset by strong growth in other segments, especially in Non-Life

TBV Y-o-Y Development (in €M)



TBV by Business Segments (in €M; % YoY)

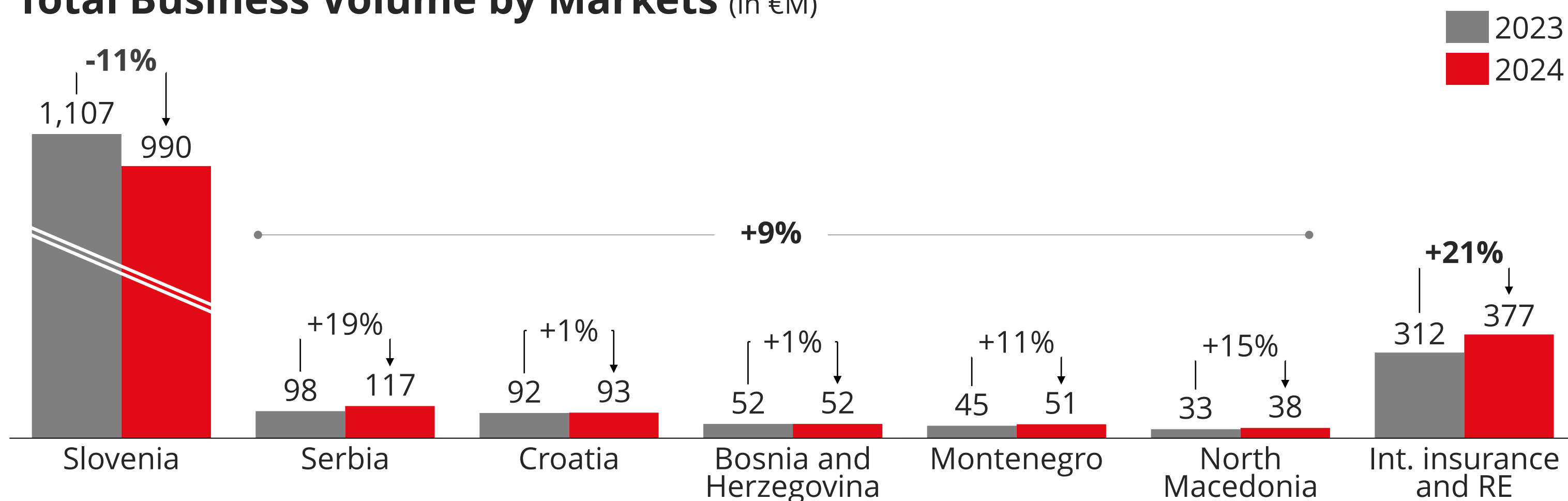




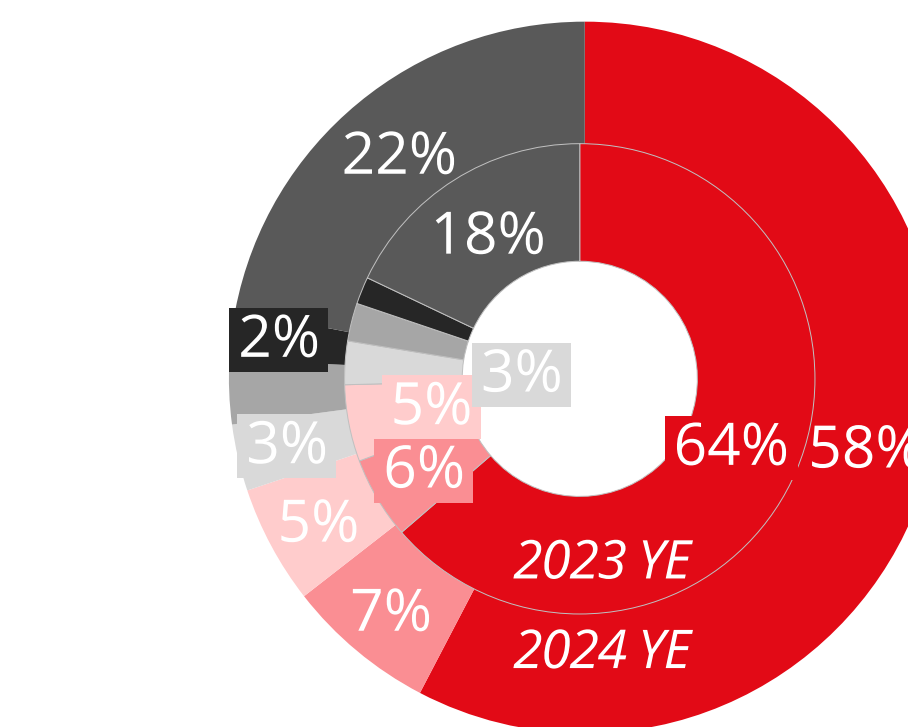
Triglav Group Markets

Leading market position in Adria region. Shortfall in Slovenia almost fully offset by strong growth in TBV outside Slovenia. Restored profitability in Slovenia due to effects of price increases, other underwriting and claims handling measures in NL and effects of positive run-off in Health.

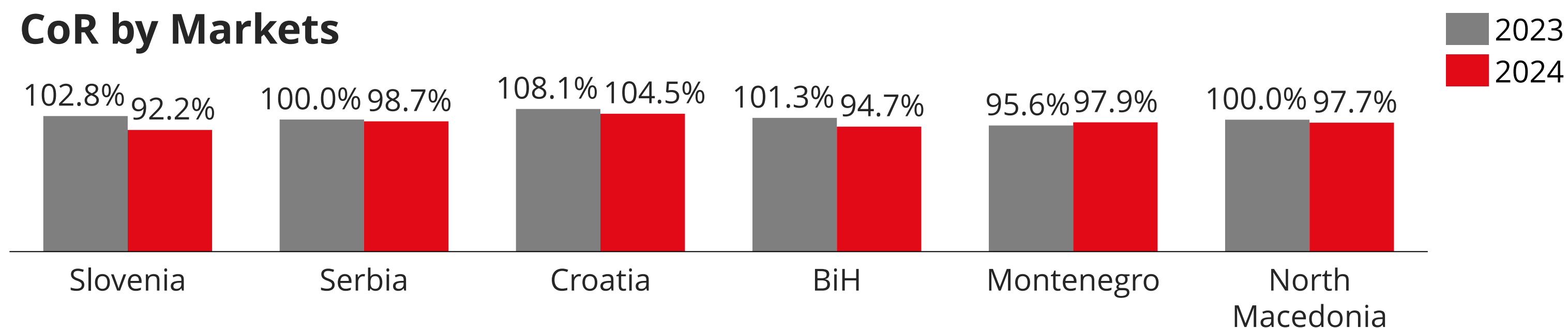
Total Business Volume by Markets (in €M)



TBV Structure by Markets (in %)



CoR by Markets



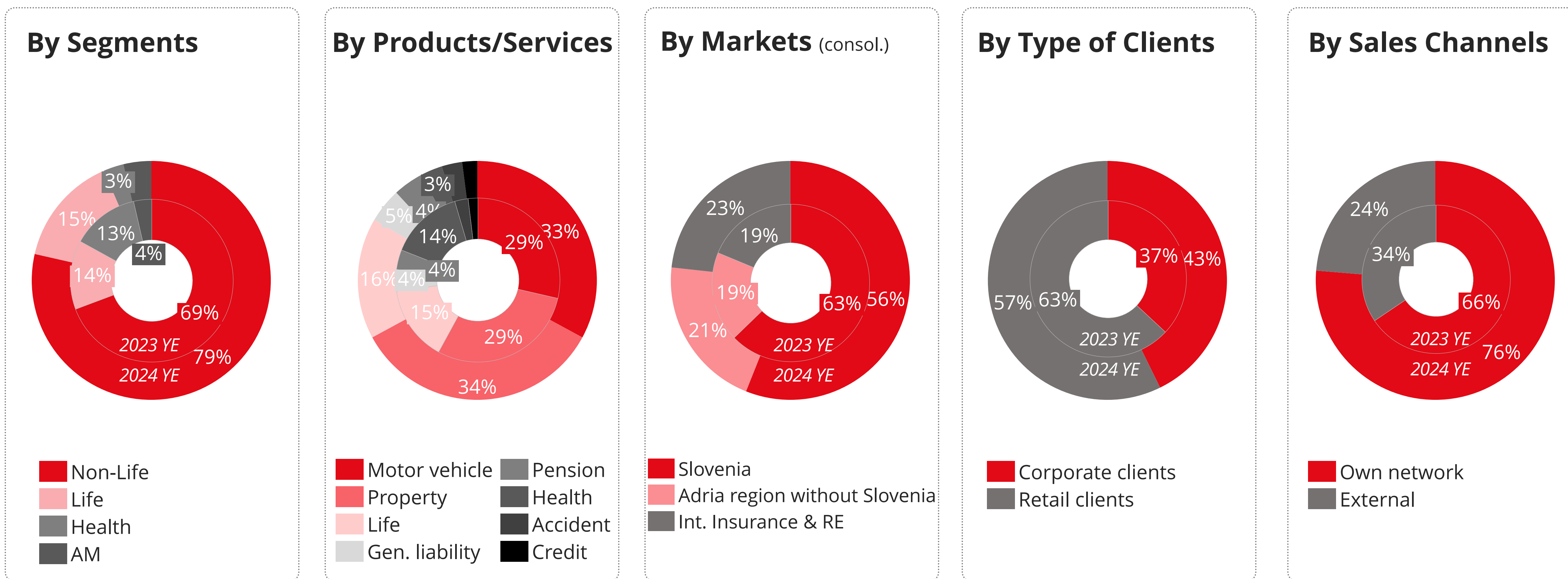
- Slovenia
- Serbia
- Croatia
- Bosnia and Herzegovina
- Montenegro
- North Macedonia
- Int. insurance and RE



Well Balanced GWP Structure

Increased share of GWP from outside Slovenia in line with strategic goals. Some structural changes due to termination of supplemental health insurance.

Structure by GWP non-consolidated, RE not included

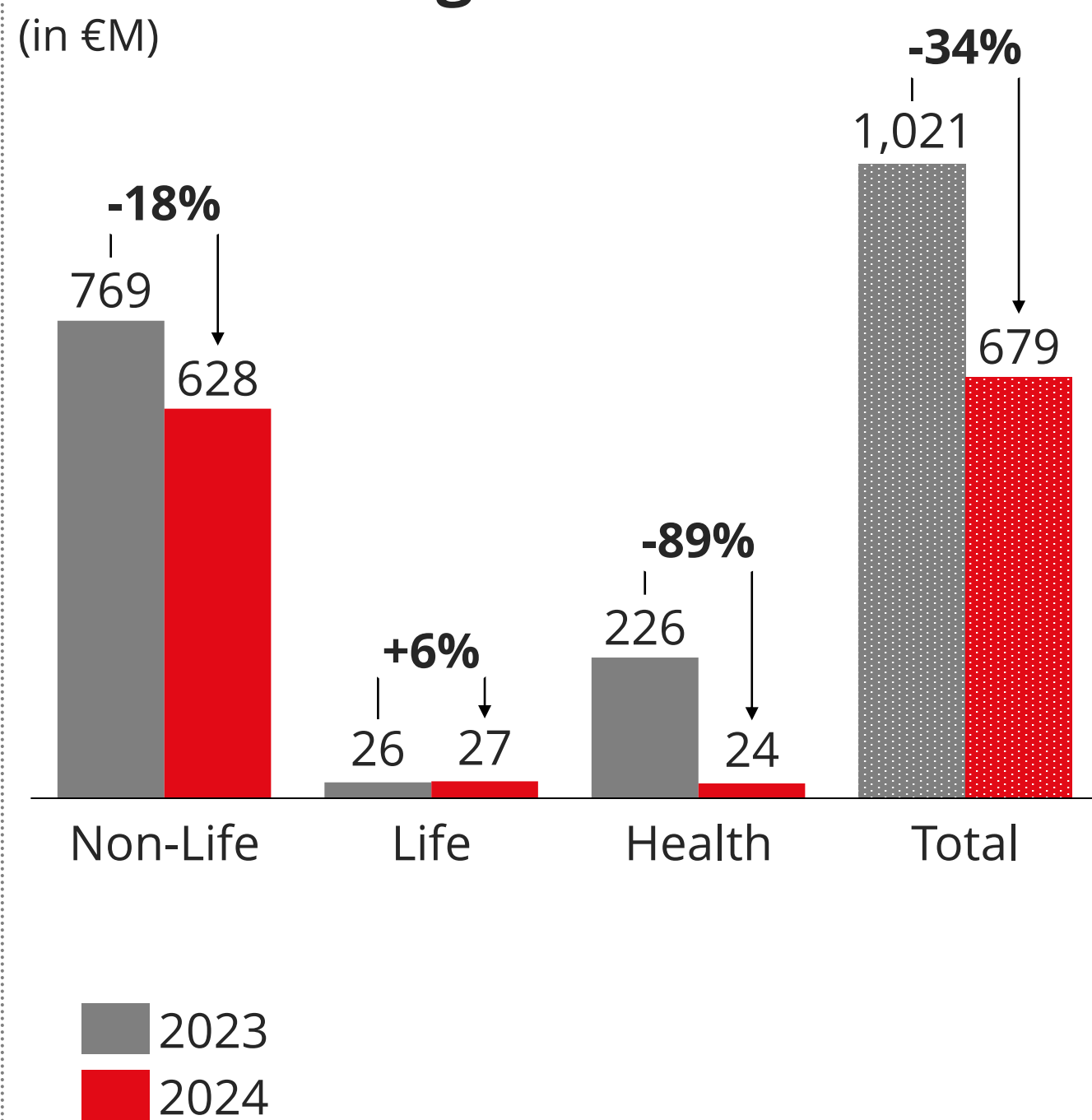




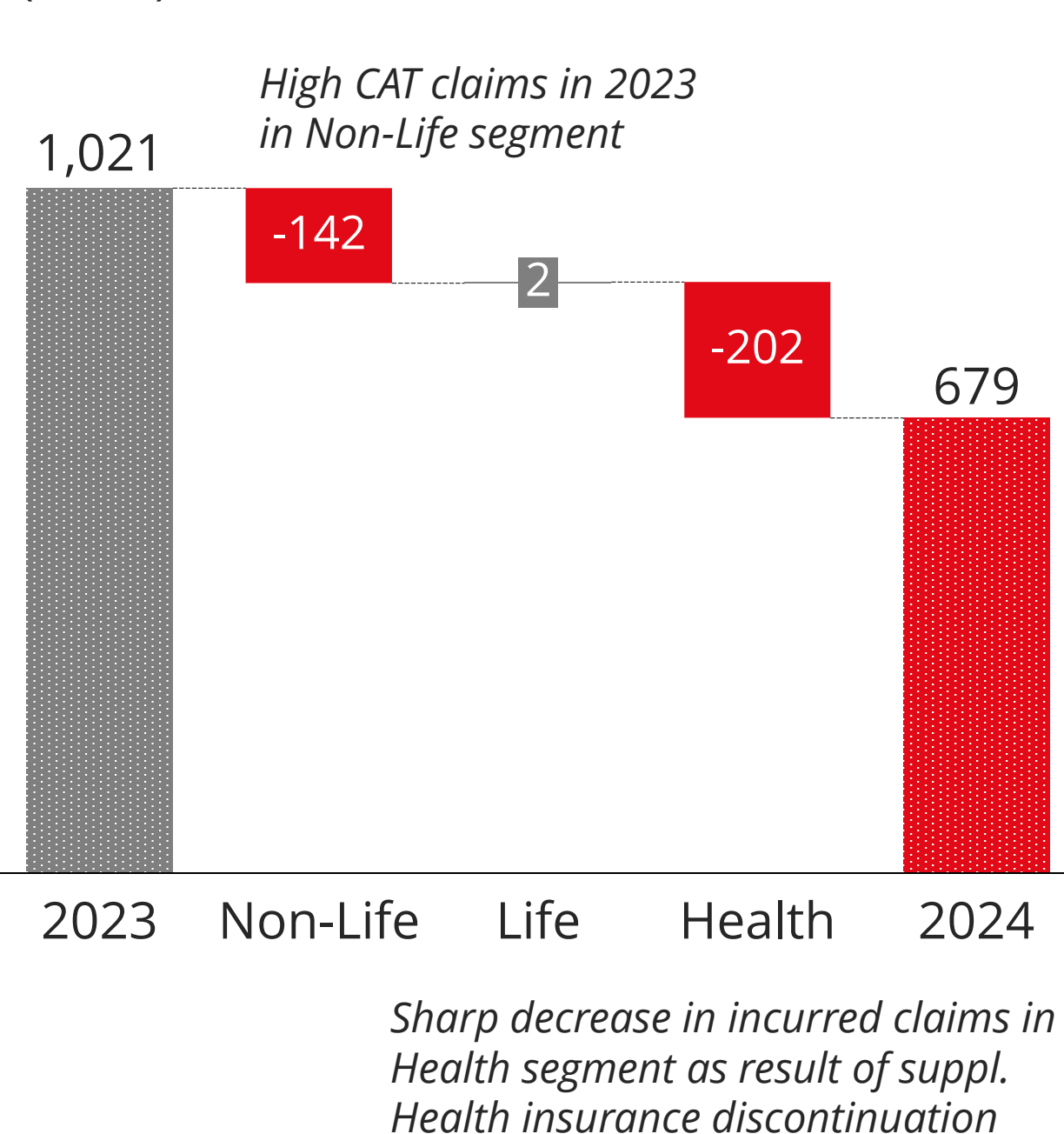
Lower Incurred Claims Intensity in 2024

Sharp decrease YoY due to supplemental health insurance discontinuation and last year's extreme nat CAT.

Claims Incurred by Insurance Segments



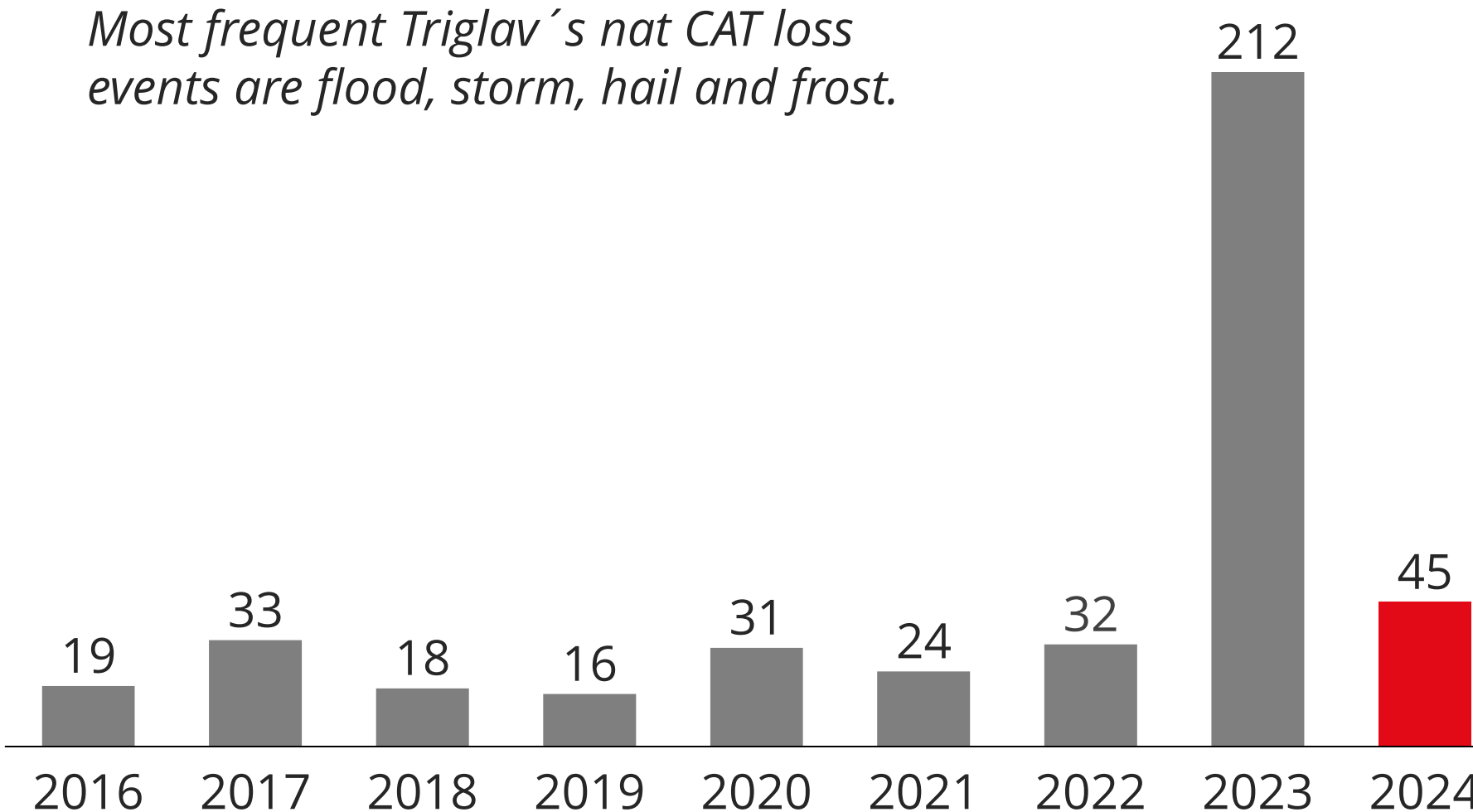
Claims Incurred Development



Nat CAT Losses

(estimated values; in €M)

Most frequent Triglav's nat CAT loss events are flood, storm, hail and frost.



In 2023 extreme weather events in Slovenia and region, resulted in historically high claims for Triglav Group and insurance industry in Slovenia.
In 2024 hailstorms in Adria region (€29.3M) and reinsurance claims (€16.2M) primarily stemmed from earthquake in Taiwan, weather events in Germany, Italy, Switzerland and Austria, effects of Hurricane Beryl in the Caribbean, Cyclone Boris in Central Europe, and Typhoon Yagi in Vietnam and China.

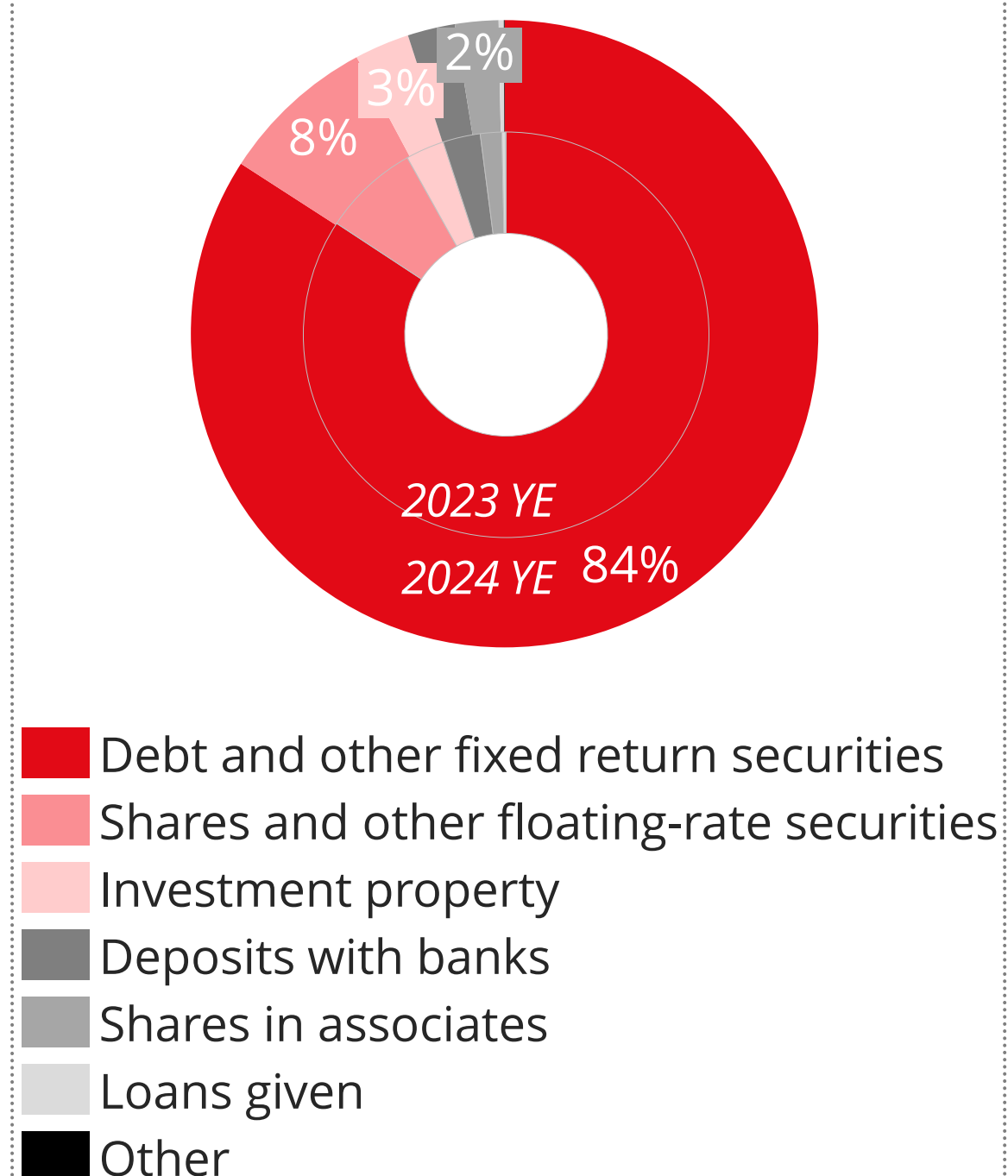


Financial Investments of Triglav Group

Portfolio structure (Insurance portfolios, Unit-linked portfolios and Assets from financial contracts)

Instruments (in €M)	31 Dec 2024	31 Dec 2023	Index
Investment property	70.4	68.0	104
Investments in associates	55.6	37.7	148
Shares and other variable-income securities	200.7	168.7	119
Debt and other fixed-income securities	2,092.6	1,860.0	113
Loans given	6.6	6.6	101
Bank deposits	60.8	65.8	92
Other financial instruments	0.9	0.9	104
Total (1)	2,487.7	2,207.6	113
Unit-linked life insurance contract investments (2)	678.9	540.9	126
Financial investments from financial contracts (3)	739.5	650.0	114
Total (1+2+3)	3,906.1	3,398.5	115

Asset Allocation (Unit-linked products and financial contracts excluded)



Return on financial investments of insurance portfolios

Return on financial investments ¹ (in €M)	2024	2023
Interest income ²	47.3	35.1
Dividend income	2.6	2.7
Net gains/losses on financial assets at FVTPL	8.8	6.1
Net gains/losses on financial assets at AC	0.0	0.0
Net gains/losses on financial assets at FVOCI	-3.3	-9.3
Net impairment/reversal of impairment of financial assets	3.3	2.3
Other investment income/expenses	3.0	-2.6
Total return on financial investments (1)	61.8	34.3
Gains/losses and impairments of investments in associates (2)	6.9	0.0
Total (1+2)	68.6	34.2
Rate of return on investment¹	3.0%	1.6%

¹ Unit-linked life insurance assets excluded

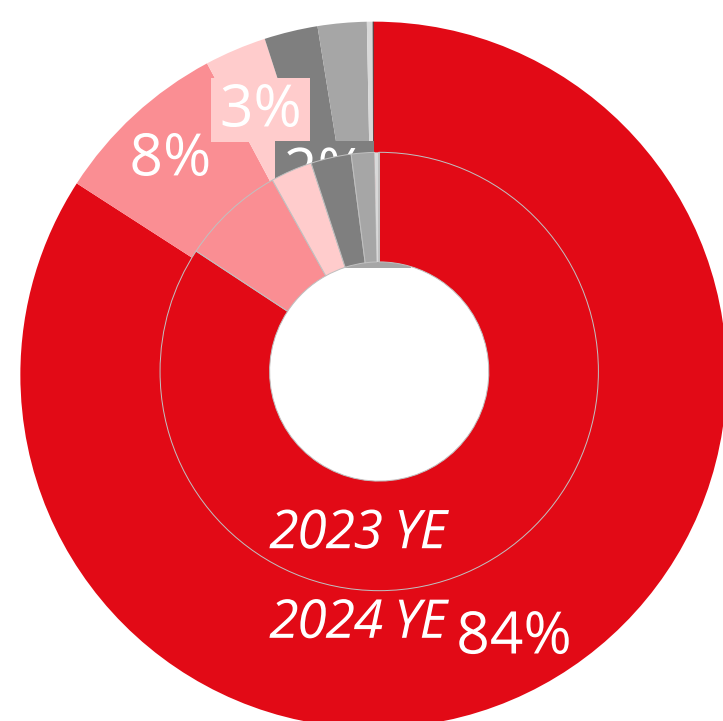
² Calculated using effective interest method



High Quality Investment Portfolio

Portfolio structure

(Insurance portfolios, UL portfolios and from financial contracts)

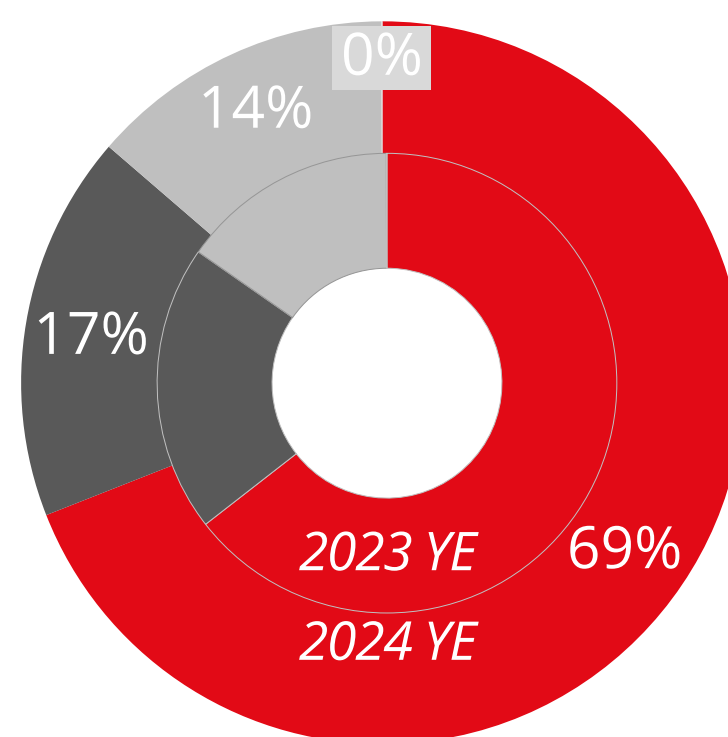


- Debt and other fixed return securities
- Shares and other floating-rate securities
- Investment property
- Deposits with banks
- Shares in associates
- Loans given
- Other

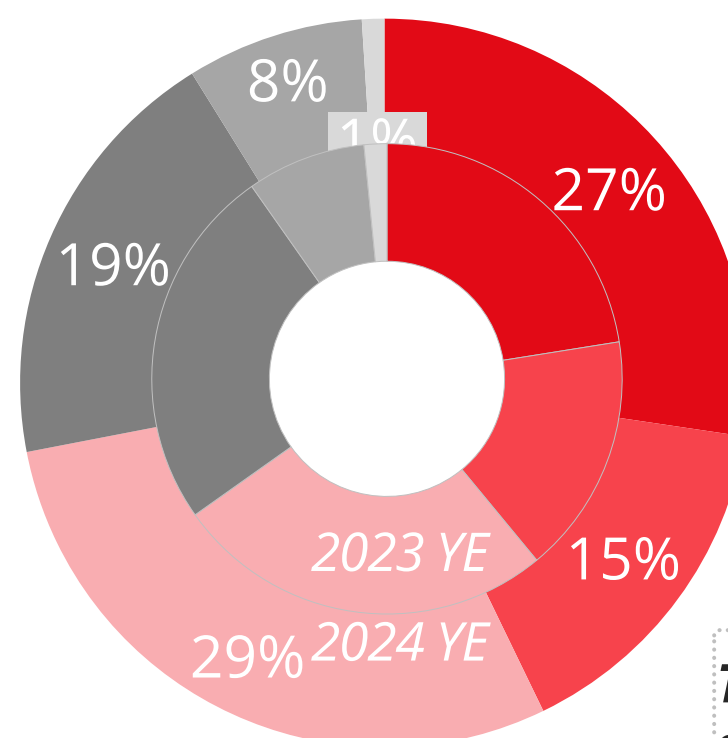
Total €3,906M (+15% compared to 2023YE)

Debt Instruments

(United-linked products and from financial contracts excluded)



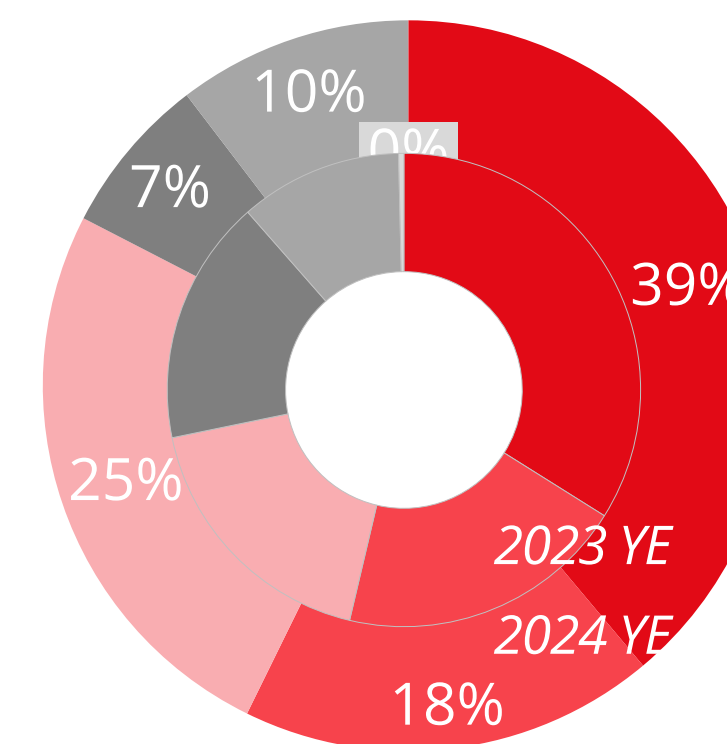
- Government
- Financial
- Corporate
- Structured



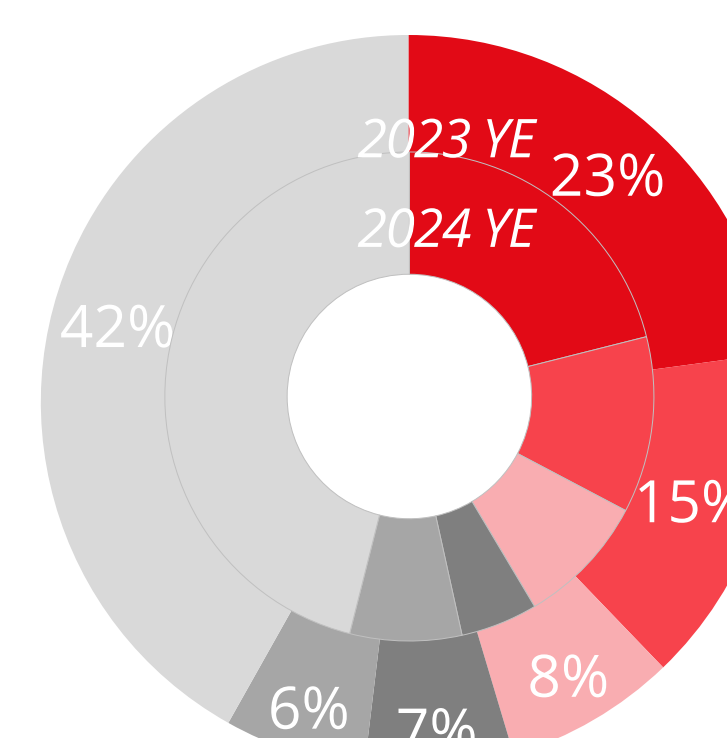
- AAA
- AA
- A
- BBB
- Below BBB
- Not rated

Total €2,093M (+13% compared to 2023YE)

Government Bonds



- AAA
- AA
- A
- BBB
- Below BBB
- Not rated



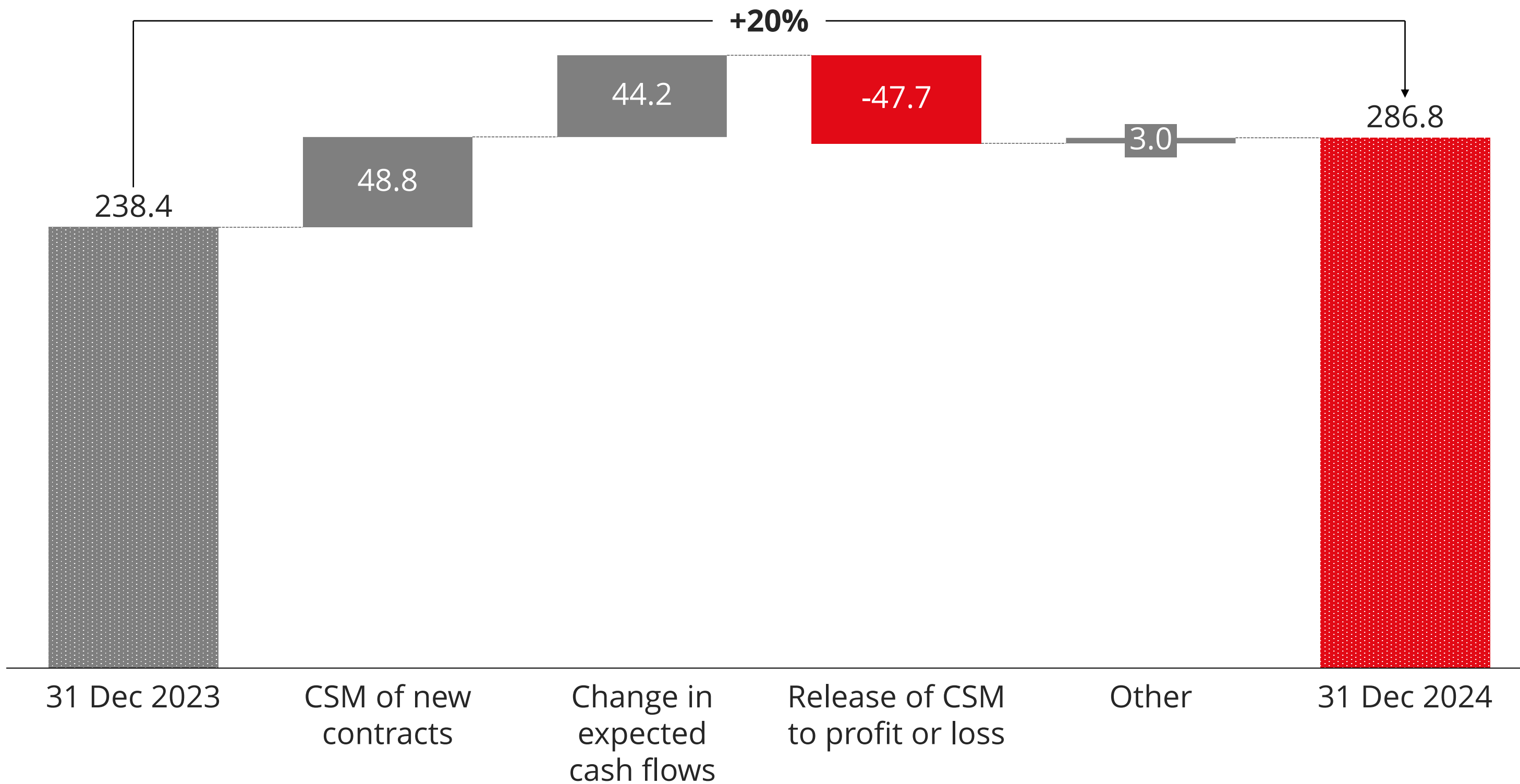
- Germany
- Int. financial institutions
- Slovenia
- France
- Croatia
- Other

Total €1,444M (+20% compared to 2023YE)



Development of CSM

Total Contractual Service Margin (CSM) Development (in €M)

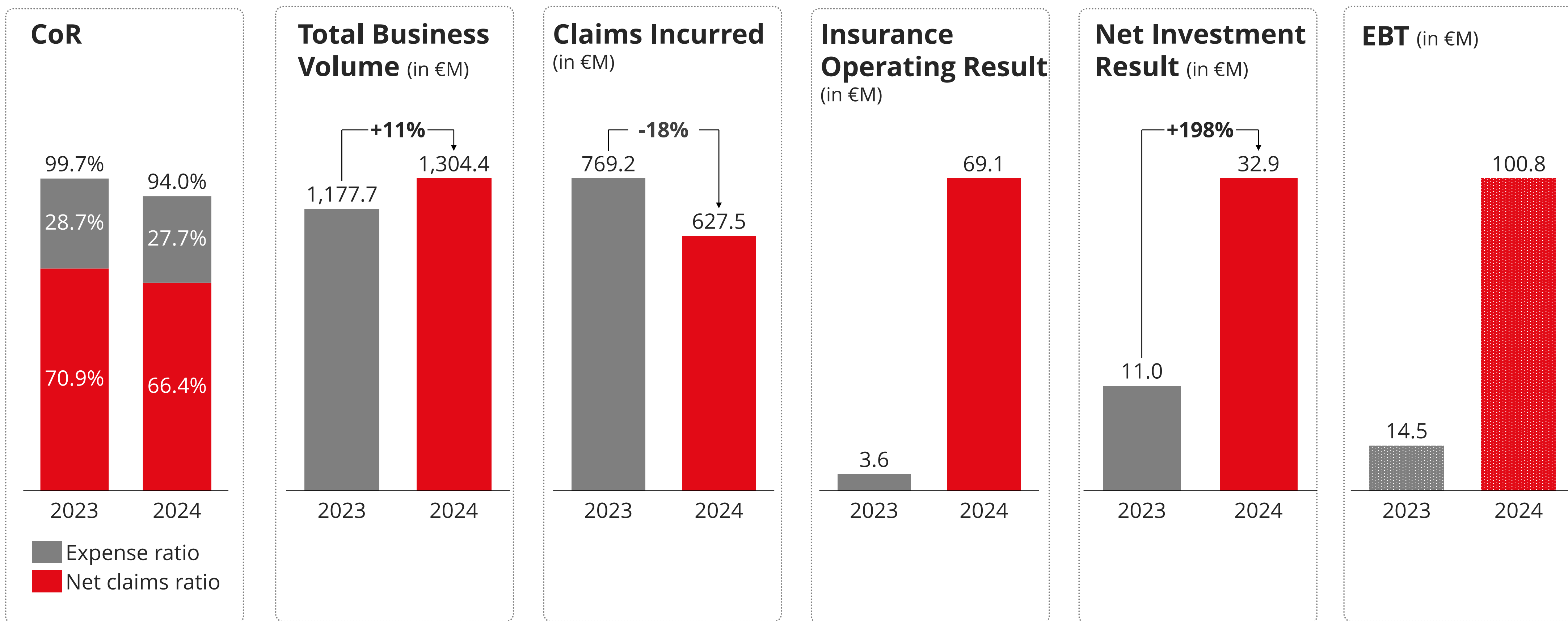


Contractual service margin (CSM) includes unearned profit that Company expects to earn from insurance contracts. It is calculated based on expected future cash flows (inflows and outflows), taking into account time value of money and risk adjustment.



Segment: Non-Life

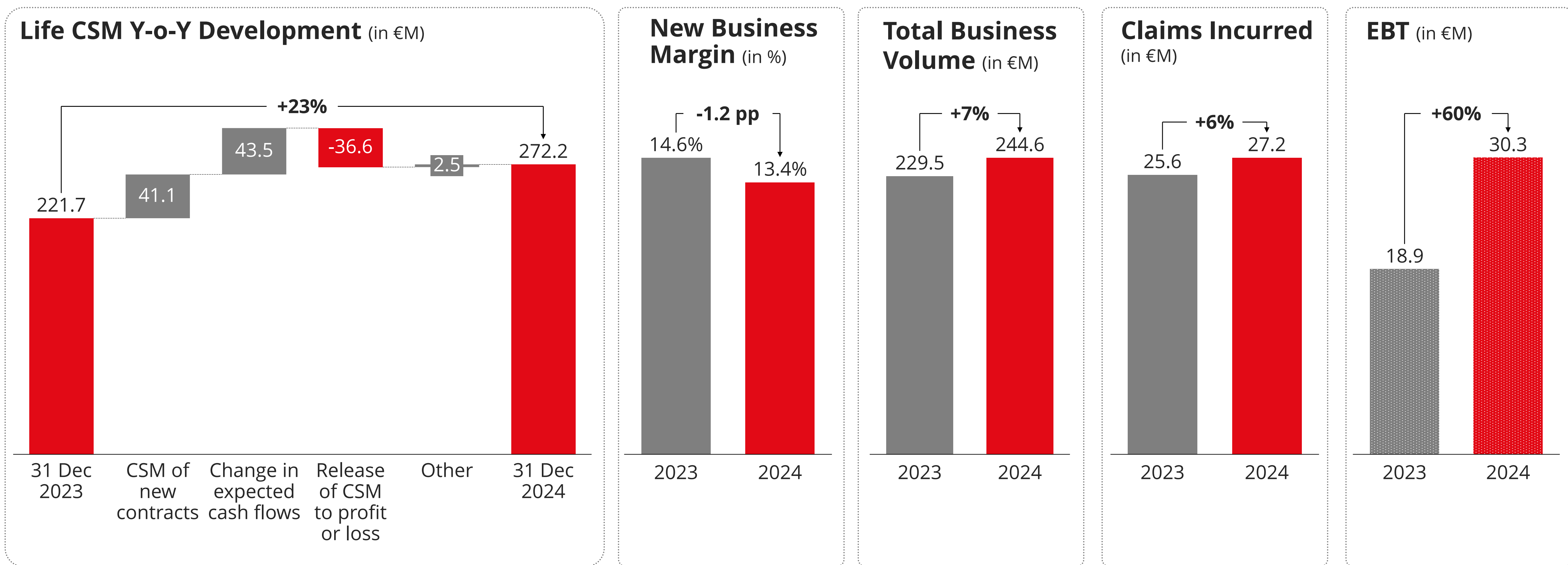
Strong performance in both insurance and investment business of Non-Life segment. High insurance operating result driven by higher sales, price increases, numerous underwriting and claims handling measures and lower claims frequency. Net investment result growth influenced by higher interest income and one-offs.





Segment: Life

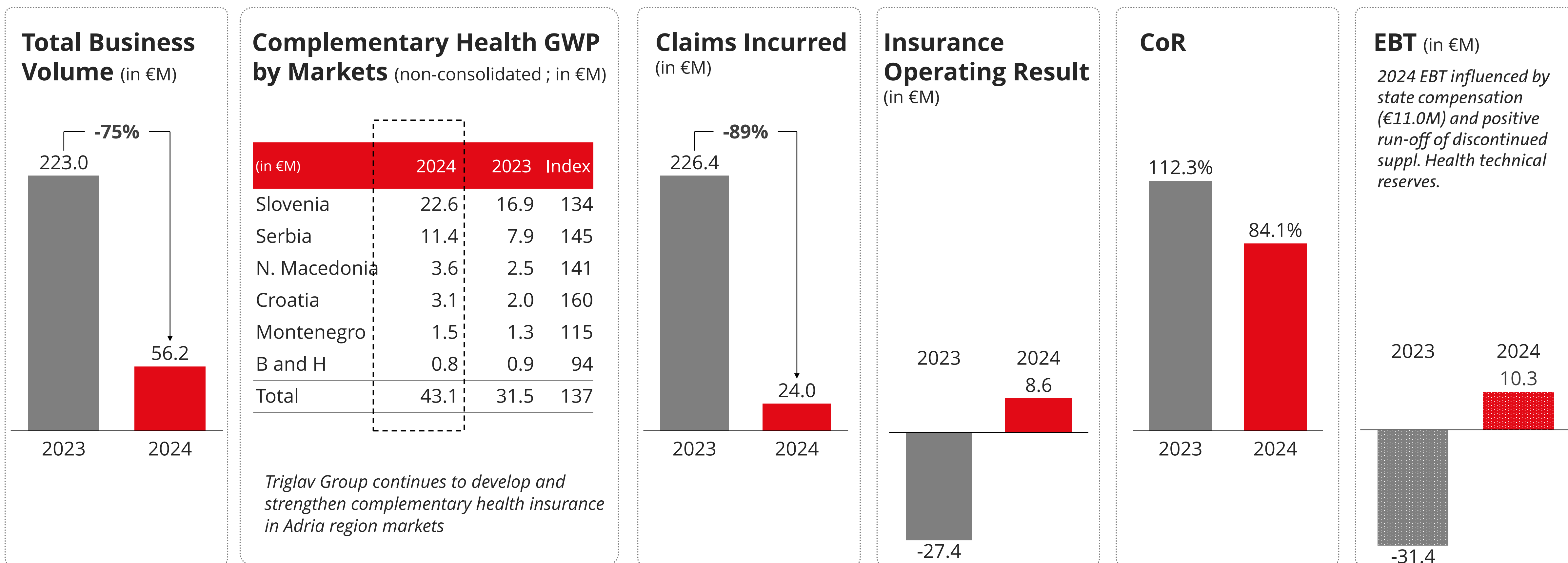
Strong performance with increased TBV. Continued sales of profitable new business.





Segment: Health

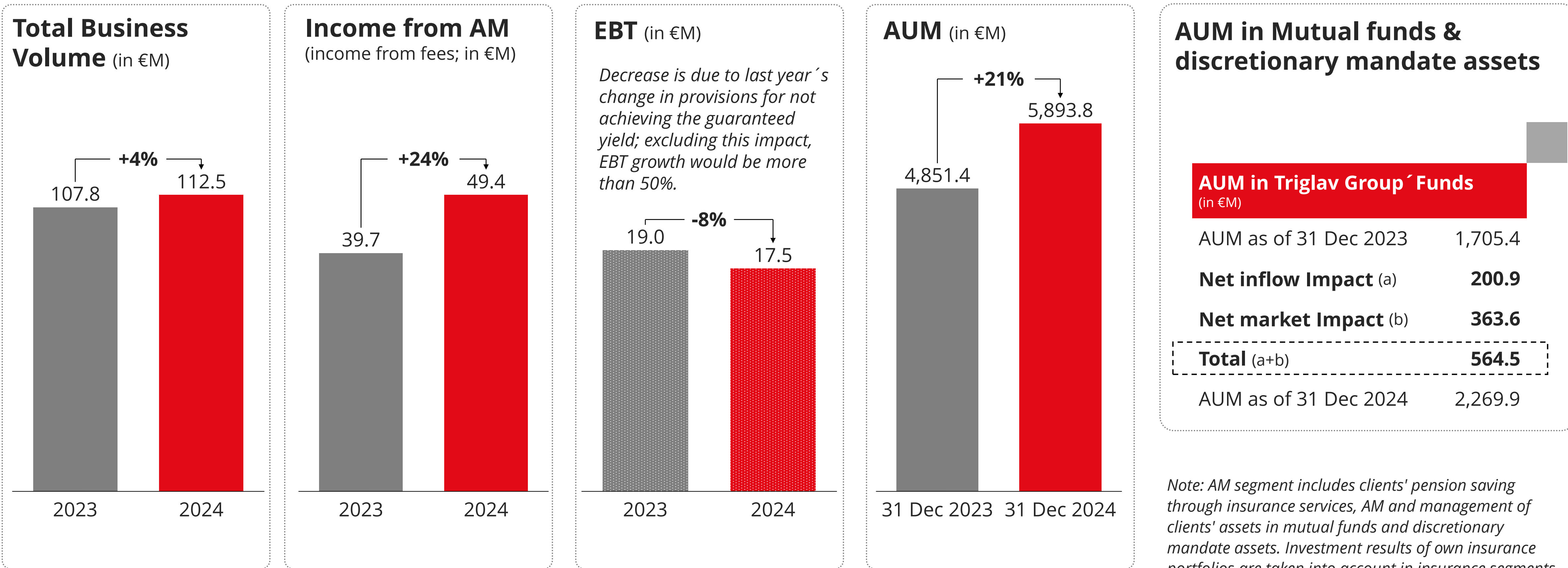
Strong performance in 2024 was influenced by one-off events related to termination of supplemental health insurance in Slovenia. Business model in Slovenia was restructured, including merger of health insurance subsidiary into parent company.





Segment: Asset Management

AM achieved very strong performance in 2024. High growth of income from AM and increased AUM.



Note: AM segment includes clients' pension saving through insurance services, AM and management of clients' assets in mutual funds and discretionary mandate assets. Investment results of own insurance portfolios are taken into account in insurance segments.



2024 Performance at a Glance

P&L Highlights (in €M)	2024	2023	Index
Total business volume (1+2)	1,717.6	1,738.0	99
<i>Gross written premium (1)</i>	1,622.3	1,663.7	98
<i>Other income (2)</i>	95.4	74.3	128
Insurance operating result (a)	97.5	-7.1	
<i>Insurance revenue</i>	1,298.0	1,351.2	96
<i>State compensation pursuant to the Decree on suppl. health insurance premium</i>	11.0	0.0	
<i>Claims incurred</i>	678.7	1,021.2	66
<i>Acquisition & admin.costs incl. non-attributable items</i>	370.9	358.0	104
<i>Net reinsurance service result</i>	-140.9	31.6	
<i>Net other insurance income/expenses</i>	-20.9	-10.6	197
Net Investment result (b)	49.0	22.2	220
<i>Investment result</i>	159.7	83.8	191
<i>Financial result from insurance operations</i>	-118.5	-69.7	170
<i>Change in provisions for unmet guaranteed yield</i>	0.9	8.1	11
<i>Attributable gains/losses on investments in associates</i>	6.9	0.0	
Result from non-insurance operations (c)	12.5	5.9	213
Earnings before tax (a+b+c)	159.0	21.1	755
Net earnings	131.4	16.3	808
<i>Other comprehensive income</i>	6.3	34.7	18

Financial position indicators (in €M)	30 Dec 2024	31 Dec 2023	Index
Balance sheet total	4,538.3	4,099.0	111
Equity	989.0	891.1	111
Asset under management (AUM)	5,893.8	4,851.4	121
Contractual service margin (CSM)	286.8	238.4	120
Number of employees	5,204	5,318	98
Number of employees FTE	5,088	5,190	98

Key performance indicators	2024	2023	Change
ROE	14.0%	1.8%	12.2 p.p.
Combined ratio NL & Health	93.6%	101.9%	-8.3 p.p.
Claims ratio NL & Health	65.5%	76.3%	-10.8 p.p.
Expense ratio NL & Health	28.1%	25.6%	2.5 p.p.
Non-Life: Combined ratio	94.0%	99.7%	-5.6 p.p.
Health: Combined ratio	84.1%	112.3%	-28.2 p.p.
Life: New business margin (NBM)	13.4%	14.6%	-1.2 p.p.

Please note: The data for the comparable period differ from those reported for the previous year due to the redefined Health and Non-Insurance Activities. Figures for Total business volume differ from those reported for the previous year because Reinsurance commission is excluded from Other income in Total business volume.

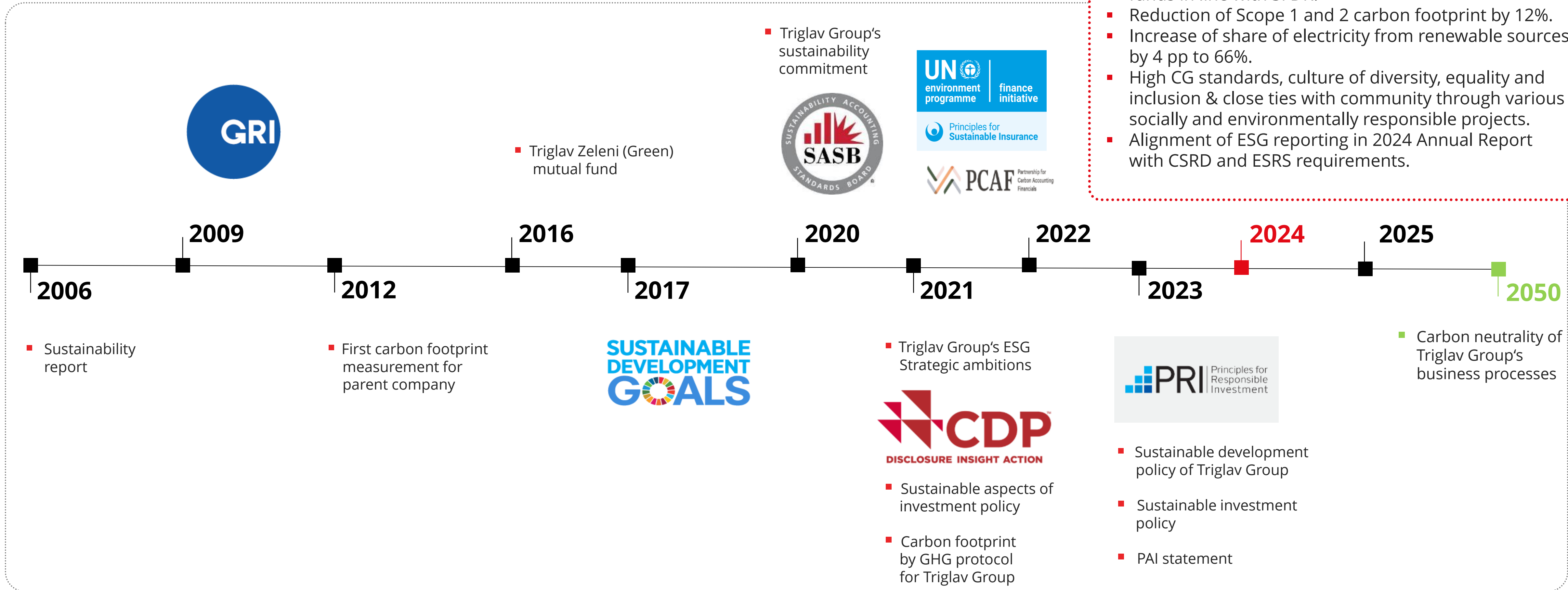


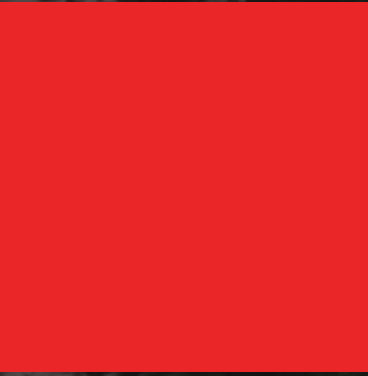
Committed to sustainability

Triglav aims to play the leading role in integrating the best global ESG practices into its operations in Adria region. *More information on website* <https://www.triglav.eu/>

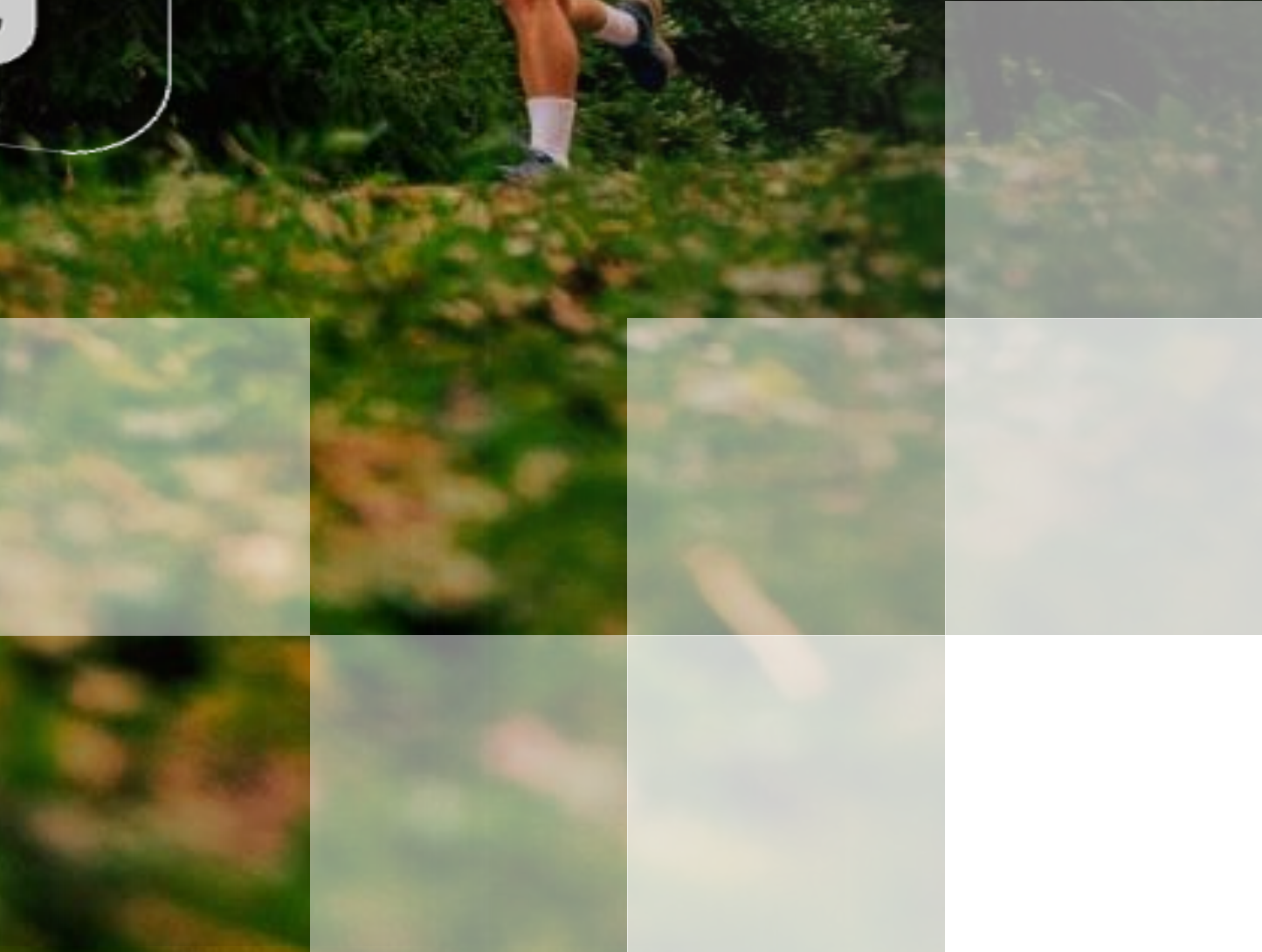
Selected 2024 achievements:

- Increase of ESG bonds share in investment portfolio by 2 pp to 13%.
- Transformation of all mutual funds in Slovenia into funds in line with SFDR.
- Reduction of Scope 1 and 2 carbon footprint by 12%.
- Increase of share of electricity from renewable sources by 4 pp to 66%.
- High CG standards, culture of diversity, equality and inclusion & close ties with community through various socially and environmentally responsible projects.
- Alignment of ESG reporting in 2024 Annual Report with CSRD and ESRS requirements.





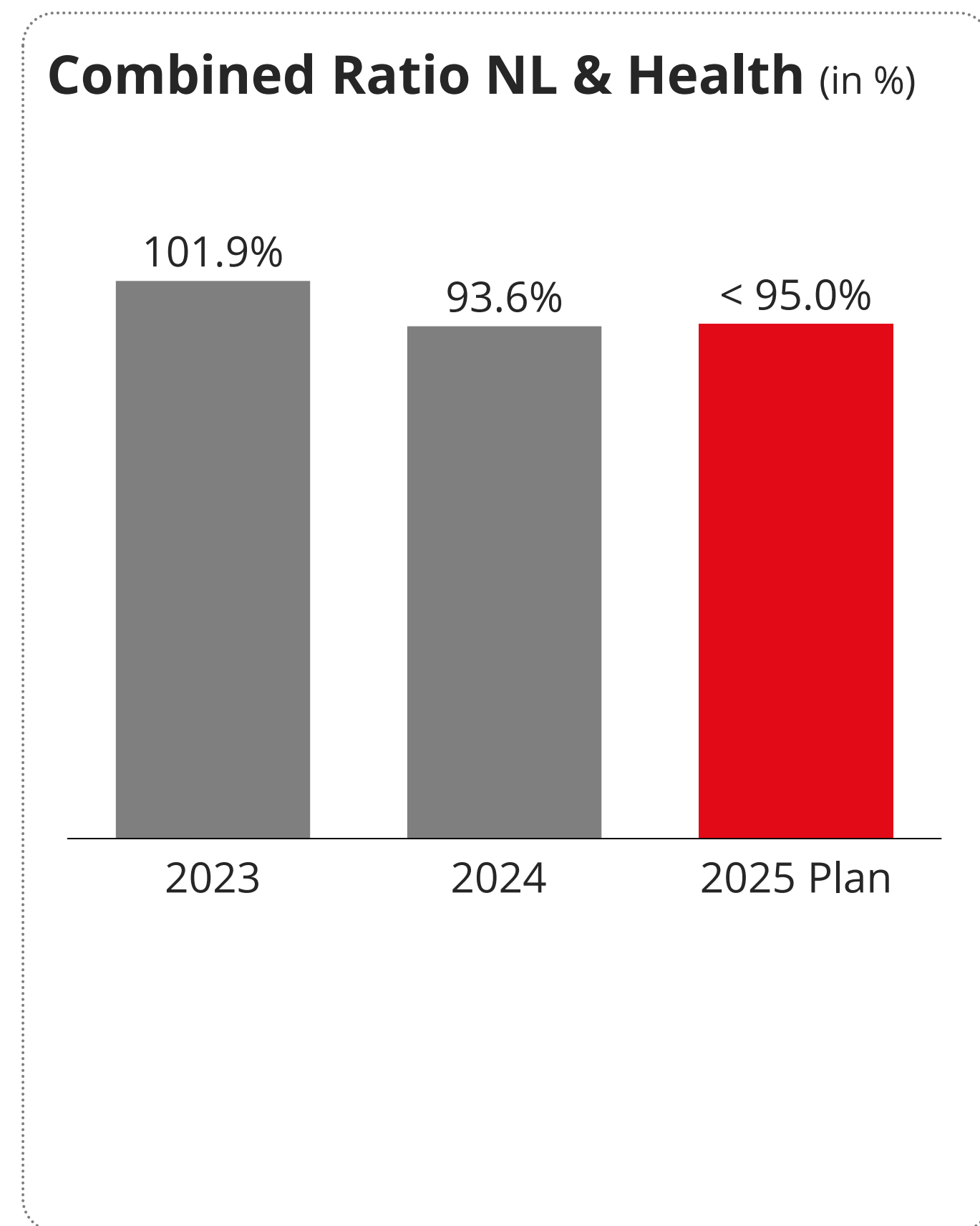
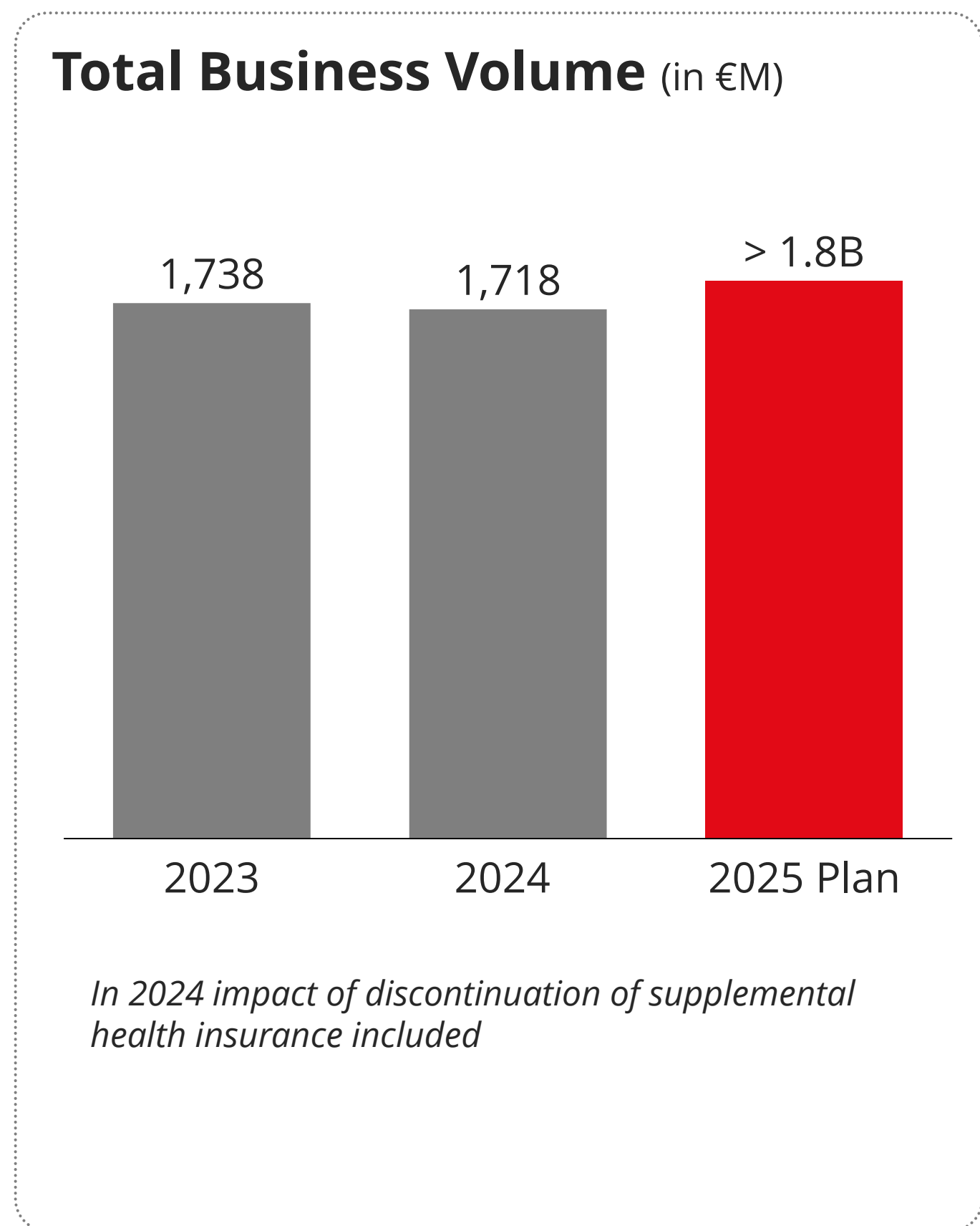
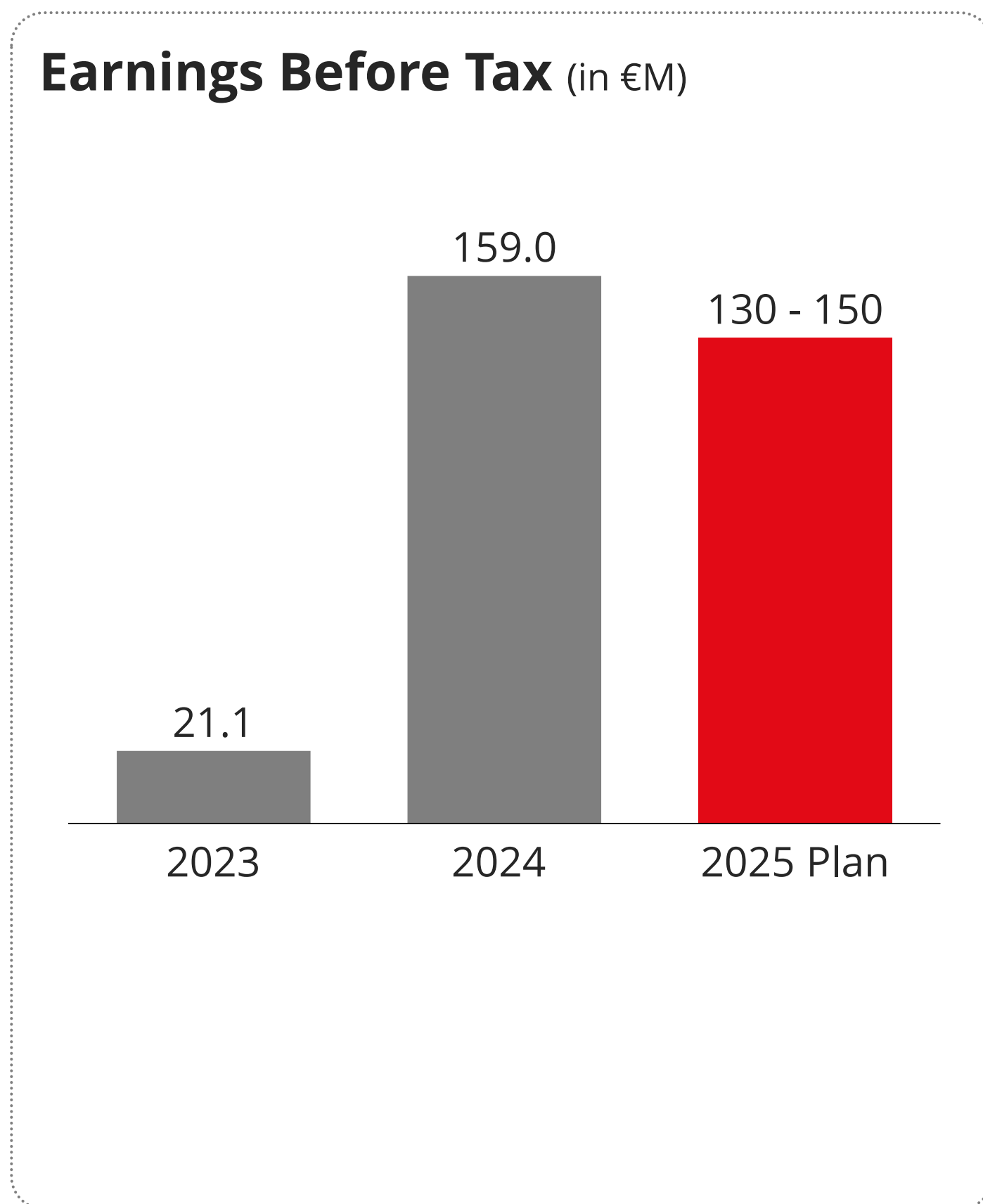
Outlook





2025 Outlook

Focus on profitable and safe operations. Target EBT of €130M - €150M, assuming operations will not be impacted by any major one-offs as they were in 2024. Further growth of business volume and geographic diversification of business.





Triglav Group Strategy until 2030



Profitable operations creating value for shareholders.

By 2030 Triglav Group EBT will reach € 250-300 M.

Above-average growth in markets outside Slovenia.

Internationalization & diversification of profit streams.

Ambitious growth of business volume and AUM.

By organic growth and emerging M&A opportunities.

Best customer experience.

Innovative, accessible and simple solutions, reflecting customer needs and expectations.

Agile and efficient organisation.

Simplified processes supported by digital technologies.

Attract and retain the best talent.

High-performance organisational culture.



Mission We build a safer future

*We are customer centric
We help our partners to grow
We foster development of our employees
We are profitable, stable and safe investment*



Vision We are international insurance-financial group

- *Triglav is leading insurance-financial group in Adria region - we reinforce our leading position in the region.*
- *We are international - we are strengthening our identity and visibility as international group. Together, regional and international markets will outweigh revenues from Slovenian market.*



Values **Responsiveness, simplicity and reliability** are reflected every day in our work.



For more information, please contact

Investor Relations Department

Helena Ulaga Kitek, Director of IR

Email: investor.relations@triglav.si

Website: www.triglav.eu



2025 Financial Calendar

Planned date ¹	Time ¹	Type of announcement
Thursday, 6 March 2025	8:30	Preliminary key figures 2024
Monday, 31 March 2025	8:30	Audited annual report for 2024
Thursday, 24 April 2025		Convocation Notice of General Meeting of Shareholders on distribution of profit
Wednesday, 21 May 2025	8:30	January – March 2025 Results
Tuesday, 3 June 2025		General Meeting of Shareholders and notice of its resolutions
Wednesday, 20 August 2025	8:30	January – June 2025 Interim Report
Wednesday, 19 November 2025	8:30	January – September 2025 Results

¹ Central European Time. Dates and times are provisional and are subject to change.